University of Kentucky
Procurement Services

Written Questions and Answers

UK-2625-27
RFP UK-2625-27
Closing Date: 10/28/2026
Today's Date: 10/19/2026

No.	Question		Answer
1	Does the University have estimated annual interpreting hours, historical utilization data, or projected volume by service type (ASL, CDI, tactile interpreting, etc.)?		Annual interpreting hours, historical utilization data, or projected volume by service type vary from year to year. Demand is influenced by student enrollment, accommodation requests, and academic schedules. Some students notify the University of their need for interpreting services shortly before the term begins, and sometimes after classes have already started. Besides classroom related services, the University receives requests throughout the academic year for services at events such as commencement ceremonies, theatrical productions, campus visitors, and other campus events.
2	What percentage of assignments historically occur in healthcare settings versus academic or administrative settings?		There is a separate contract for healthcare.
3	Are remote interpreting services acceptable for all assignment types, or are certain services required to be provided in person?		Certain events require services to be provided in person, such as graduation ceremony, conferences, or seminars.
4	Is subcontracting or partnering with Kentucky-based interpreters or interpreting agencies permitted under this contract?		Subcontracting or partnering is permitted.
5	Are Kentucky licensure requirements required at the time of proposal submission, or must they be in place only at contract award and implementation?		Must be in place at contract award and implementation.

6	Does the University intend to award to a single contractor or are multiple awards possible?		Unknown at this time.
7	Can proposers submit a response limited to ASL interpreting services only, or is the selected contractor expected to provide the full range of communication access services identified in the RFP, including CDI services, tactile interpretation, oral transliteration, cued speech, and other specialty services?		All responses will be evaluated, Award(s) will be based on the criteria in section 5.0.
8	If partial responses are permitted, will proposals be evaluated based only on the services offered, or is the University's preference a contractor capable of providing all requested communication access services?		See answer to question 7.
9	There is conflicting information in the RFP; 2.1 Scope of Services states "services may be provided in person, remotely, or through a hybrid service model". Then in 7.1 it states "Contractors should provide on-site sign language interpretation". Which is accurate?		It is understood that the contractors may provide services in person, remotely, or through a hybrid service model. The RFP 7.1 clarifies that the University expects the selected vendor to be capable of providing service in person when needed.
10	Does this RFP cover interpreting services for both UK Healthcare and UK academics?		This RFP is for UK academics.UK Healthcare has a separate contract process
11	What locations in Kentucky are included in services requested from this RFP?		Most services will be provided on UK's main campus in Lexington. Services may also be required at off-campus locations when they are related to University course requirements.
12	Will UK be entertaining bids from AI interpreting service providers?		No.
13	Will there be a primary vendor established if more than one contact is awarded?		Unknown at this time.
14	Is there any data of service hours or number of classes covered over the last few years?		Fall 25 ~1110 hours Spring 26 ~ 1270 hours
15	How many students are currently enrolled either undergraduate or graduate that utilize sign language interpreting services?		Currently there are two full-time students on campus that utilize the service. One is an undergrad and one is a professional student. There are two graduate students that

			utilize the services through a hybrid model.
16	What is the volume of classes that might be expected to be covered per semester?		Approximately 40 credit hours
17	Does this RFP cover interpreting for any classes taught by deaf faculty? How many deaf faculty does UK currently employ?		This RFP does cover services for deaf UK faculty. We are unaware of the number of deaf faculty currently employed at UK.
18	Are there currently any deaf students that attend UK remotely through online classes?		Currently two graduate level students participate remotely through online courses.