



Written Questions and Answers

Desktops, Laptops, and Associated Services for the University of Kentucky Computer
Standardization Program

RFP UK-2611-27

Closing Date: July 21, 2026

Today's Date: June 29, 2026

No.	Question	Answer
1.	Will they accept AMD for Desktop standards?	Willing to evaluate but some software packages require Intel processors.
2.	Can you confirm form factors required for Desktop standards?	Micro, Mini, Small, Large, and All-In-One form factors are all currently utilized.
3.	Will they accept a 68Wh battery for mid-tier laptop standard?	Willing to evaluate
4.	Will they accept a DDR5 Memory for mid-tier laptop standard?	Willing to evaluate
5.	Will they accept a 2-in-1 device as tablet standard?	Willing to evaluate
6.	Will they accept LPDDR5 memory for standard laptop tier?	Willing to evaluate
7.	Can you provide estimated annual purchase volumes for each standard?	Below are distribution estimates AIO desktops: 50% Performance Large desktops: 8% Small, Mini, and Micro desktops: 2% Laptops: 40%
8.	What warranty length and type are required for each device?	Willing to evaluate. Current warranties are 3 year.
9.	Mid-Level (Mini-Tower/SFF) Desktop: What application stack will be run on this system that requires the NVIDIA T1000 (or equivalent professional graphics) specification?	Various. We have users in Finance, Research, Administration, and Healthcare who require high end processing and video processing.
10.	High-Tier Laptop: What application stack will be run on this system that requires the NVIDIA RTX PRO graphics specification?	Various. We have users in Finance, Research, Administration, and Healthcare who require high end processing and video processing.
11.	Healthcare High-Tier Laptop: What application stack will be run on this system that requires the NVIDIA RTX PRO 500 graphics specification?	Various. We have users in Finance, Research, Administration, and Healthcare who require high end processing and video processing.

12.	Is there any potential flexibility regarding the six-month validity period of the proposal?	We ask that you do your best to hold the pricing, while recognizing the ongoing issues to memory shortages causing price shifts.
13.	Would a 2.8K OLED display be acceptable in place of a 3K/4K OLED display for a Power User, provided it meets the performance and visual quality requirements while helping to keep the solution price competitive?	Willing to evaluate. Will be dependent on the application requirements.
14.	How will pricing be scored: lowest cost, normalized scoring formula, category weighting, or total-cost-of-ownership methodology?	Please see Section 5 of the RFP.
15.	Are leasing / subscription / device-as-a-service options mandatory response items, optional alternates, or evaluated differentiators?	Optional alternates
16.	Where should accessory pricing be entered if the Appendix A Spreadsheet does not contain discrete accessory fields?	While you are welcome to offer pricing on alternate builds within your response, we do encourage the builds of Appendix A to be priced as they are listed therein.
17.	Which procurement and ERP workflows are in scope at award: SAP SRM, Workday, punch-out, EDI PO/invoice/credit, hosted catalog, and personal-purchase storefront?	Currently, the UK enterprise is operating with two different ERP systems, SAP and Workday. Both of those systems are set up for free text carts and for Ariba punchout catalog buying. The expectation is that the awarded vendor(s) would have a catalog set up to allow employees to go in and shop for items within the standardizations set up with the University.
18.	Which security and manageability capabilities are mandatory versus preferred: firmware integrity, BIOS control, Intune integration, telemetry, remote management, and reporting?	None of these are mandatory, all will be considered.
19.	Could the University please confirm the accessibility artifacts required at submission: VPAT/ACR, WCAG scope, applicable portals, documents, and any remediation timeline expectations?	The requirements for this are listed within Section 6.25 of the RFP.
20.	What exact product categories and standard configurations must be priced at submission, and which accessory families are in scope?	We will expect at a minimum to see configurations for: All-in-One Desktops Laptops with Docking stations Small/Micro/Mini Desktops High performance Desktops and Laptops

21.	For historical delivery evidence, what customer/account comparability standard should bidders use for the 12–24 month metrics?	Section 7.1, subsection 7a i-vii of the RFP lists the requested information for the two year/24 month period.
22.	Could the University please confirm which delivery commitment windows are actually required in the proposal: 4 weeks, 8 weeks, 12 weeks, or another structure?	Section 7.1, subsection 7b of the RFP requests timeframes such as 4 and 8 weeks.
23.	Could the University please confirm that written questions are due June 26 at 3:00 p.m. ET and proposals are due July 14 at 3:00 p.m. ET, with no alternate time basis and if possible, would the University kindly consider an extension to the due date given the 4th of July Holiday?	As stated in Section 3.1 of the RFP, both of those dates are correct. We will grant a one (1) week extension of the RFP due date from July 14, 2026 to July 21, 2026 at 3:00 PM local Kentucky Time as shown on Addendum 1 to the RFP posted contemporaneous to this document.
24.	Could the University provide the final evaluation categories and relative weights, including whether sustainability, supply-chain, accessibility, and security are primary scored criteria or sub-factors?	Please see Section 5 of the RFP.
25.	Could the University please confirm whether supply-chain performance is a stand-alone scored section, a sub-factor, a tie-breaker, or only informational?	Supply-chain performance is a stand along scored section.
26.	What level of comparability is required for references: higher education only, academic medical center, public sector, or any large enterprise with similar services?	We would like to see references from comparable size Universities and medical centers.
27.	Will broader partnership/value-add proposals be formally scored, treated as tie-breakers, or considered only after base compliance and pricing evaluation?	Please see Section 5 of the RFP.
28.	Kindly confirm regarding section 4.7 that the Financial Summary Form referenced is Appendix A? If not, please provide.	Appendix A is the form referenced.
29.	Appendix A: Does the University want exact compliance to the listed desktop processors, or are equivalent/current-generation business platforms acceptable?	Equivalent and updated generation proposals are acceptable.
30.	Appendix A: For the standard laptop tiers, are both Intel and AMD proposals equally acceptable, since the appendix lists Intel Core Ultra / Ryzen AI options?	We are willing to evaluate but some applications require Intel processors.
31.	Appendix A: Is Wi-Fi 7 mandatory where listed, or can Wi-Fi 6E be proposed if	Equivalent and updated generation proposals are acceptable.

	availability or lifecycle is better? (Some sections require Wi-Fi 7, while others specify Wi-Fi 6E).		
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