



Written Questions and Answers

KD-0153-25

Closing Date: 04/23/25

Today's Date: 04/14/25

No.	Question	Answer
1	What is your estimated timeline or target month for installation?	Our current contract expires 11/30/25.
2	Is your current setup rental-based or are you operating under a customer owned goods (COG) model?	Rental
3	What are your current delivery date & times?	KDMC: Sunday 11:00 AM Monday & Tuesday 2:30 PM Wednesday, Thursday Friday 3:00 PM Saturday 2:00 PM KDOH: Wednesday & Friday (Anytime)
4	Does UK King's Daughters utilize bulk delivery or exchange carts?	Both UK KDMC & UK KDOH are bulk deliveries.
5	How many scales will be required?	2
6	Where will the scales be placed onsite?	In the main linen room.
7	What are the capabilities needed?	To weigh linen carts in and out

8	Do you currently work with a managed service provider?		Yes
9	Can you provide clarification on the length of the contract?		The contract will be awarded for 3 years with the ability of additional two (2) one year extensions.