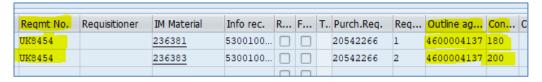
Price Discrepancies

How to resolve price discrepancy issues with purchase order process.

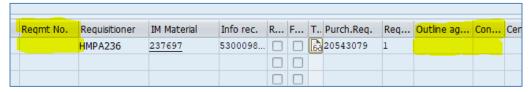
Role: Supply Chain Buyer Staff Frequency: As Needed

- **Notification of price issue via GHX/Supplier
 - Go into the PO, make sure you're looking at the correct line
 - Scroll to the right to see if the item is tied to a contract in SAP

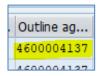
**If on contract, there will be a Requirement #, Outline Agreement #, and a Contract Item # listed



- **If not on contract, these fields will be blank as shown below:
- **Update these discrepancies but request Management approval for increases over



Double click the Outline Agreement # to go into the contract



Click the Header Details (Top-Hat) to see more information



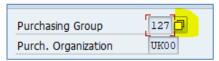
Quick Reference Card

Price Discrepancies

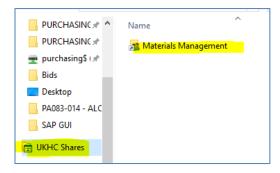
**From here, you can see validity dates and what Sourcing Specialist owns the contract



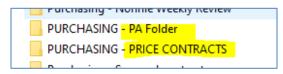
**If you don't know the buyer #, you can click the files box and get the list of buyer names



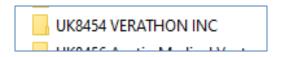
- If the contract is valid, check the paperwork to ensure everything is correct
- **Paperwork can be found both in the filing cabinet as well as the Materials Drive, best to check both
 - Go to the Materials Drive



Go to the correct folder depending on if it is a PA or a UK contract



Find the correct folder



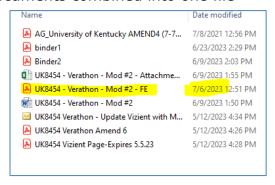
Quick Reference Card

Price Discrepancies

Go into the newest folder



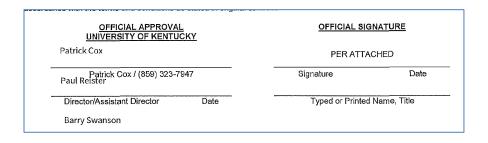
- From here, you're looking for a final document (usually noted "FE")
- **This should have all the documents combined into one file



- **You're looking for a few things to confirm this contract is valid
 - Ensure the end date has not passed, there is signature from both parties, and the pricing listed matches the pricing on the Purchase Order
- **The end date is typically confirmed at the start of the document



**"Per Attached" works as a signature if we signed their document agreeing to its terms/price



Quick Reference Card

Price Discrepancies

• If our system pricing is incorrect per the signed document, inform the Sourcing Specialist who owns the contract and update the PO to resolve the issue

**Not everything is black and white, it's best to communicate internally and come to a mutual decision

 If our system pricing is correct per the signed document but vendor has a higher/lower price, inform vendor and provide the signed document for reference and CC the Sourcing Specialist