



UNIVERSITY OF KENTUCKY Purchasing Division

REQUEST FOR PROPOSALS

UK-2424-24

Non-Emergency Medical Transportation

ADDENDUM #1

04/03/2024

ATTENTION: This is not an order. Read all instructions, terms, and conditions carefully.

IMPORTANT: RFP AND ADDENDUM MUST BE RECEIVED BY: 04/12/2024 @ 3:00 P.M. LEXINGTON, KY TIME

Offeror must acknowledge receipt of this and any addendum as stated in the Request for Proposal.

ITEM #1: QUESTIONS AND RESPONSES:

- Offerors are directed to review and incorporate into their proposals the attached Q&R document prepared by the University.

OFFICIAL APPROVAL
UNIVERSITY OF KENTUCKY

SIGNATURE

Ken Scott 04/03/2024

Ken Scott, Purchasing Officer

Typed or Printed Name

Question and Response Log

As Of: 04.03.24 @ 10:00AM

#	Date	From	Question	Responder	Response
1	3/27/2024	Navarre/Josh Milam	The RFP states, "Annually, approximately 11,000 patients are transported from the University of Kentucky... assessments have made it clear that many of these patients, approximately 200 per month, could be serviced by a qualified NEMT service provider instead of an ambulance service." – this is about 20% of your annual transports, could there potentially be more patients in the future requiring NEMT services that UK would be responsible for?	Timothy Smith	Our volume is always trending upwards. However, 200 patients per month was a high estimate, and we think this will be an adequate volume for the foreseeable future, but there is always a chance that a higher volume of NEMT services will be required.
2			Are all of the trips that the contractor would provide originate at a UK facility?	Timothy Smith	Yes
3			Of these ~200 trips that UK has determined can be taken by an NEMT provider rather than an EMS provider, is there any data with regard to mileage? (Avg. trip length in miles, shortest trip, longest trip, etc.)	Timothy Smith	We do not have a good way to collect this data.
4			Is there any data of the ~200 trips that would support what mobility mode these patients require? (Stretcher, W/C, Ambulatory, Oxygen Y/N)	Timothy Smith	No, we do not have this data.
5			In section 7.1, "Alternate Pricing" it states, "In addition to the above financial offer, the offeror may submit alternative financial proposals, however the information requested above must be supplied and will be used for proposal evaluation purposes." – can you provide me with the information requested for proposal evaluation to ensure that my structure encompasses all desired line items?	Timothy Smith	<ol style="list-style-type: none"> 1. Cost breakdown for each service provided. 2. Hours they are willing to provide services during 3. Consistency metrics (e.g., time from call to bedside) 4. Their history with other facilities.
6			Does UK intend to award one or multiple providers?	Timothy Smith	It would be beneficial for UK to have contracts with multiple, however, we would not have multiple contracts providing dedicated vans to us.
7			If UK were to select only one provider, how many vehicles would UK desire for the provider to have dedicated to this operation?	Timothy Smith	Two (2)
8			What are the expected service hours for this contract?	Timothy Smith	24/7 is optimal. However, normal business hours with on-call after hours (at a premium) would be ok.
9			Are there any round trips or is this purely for discharge services?	Timothy Smith	Purely discharge services.