



REQUEST FOR PROPOSALS
UK-2410-24
Employee Flexible Spending Account Program
ADDENDUM # 1
2/7/24

ATTENTION: This is not an order. Read all instructions, terms and conditions carefully.

IMPORTANT: RFP AND ADDENDUM MUST BE RECEIVED BY 2/14/24 @ 3:00 P.M. LEXINGTON, KY TIME

Offeror must acknowledge receipt of this and any addendum as stated in the Request for Proposals.

This addendum is to add the following to the RFP:

UK-2410-24 Questions and Answers

Also, in Section I. Customer Service, page 34 - add the following:

- 5. Provide communications to members with unsubstantiated claims beginning October 1 through December 15 with two (2) mailed letters and two (2) emails clearly defining the tax situation for any claims not substantiated before December 31.**

OFFICIAL APPROVAL
UNIVERSITY OF KENTUCKY

Rebecca Purcell

Rebecca Purcell/Category Specialist/859-257-5479

SIGNATURE

Typed or Printed Name

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