



Written Questions and Answers

DME PRODUCTS AND SERVICES

RFP UK-2385-24

Closing Date: 12/06/2023

Today's Date: 11/20/2023

No.	Question	Answer
1	Due to the Thanksgiving holiday, can the deadline be extended by 1 week?	Yes.
2	Is this the initial RFP for all DME product categories?	Yes – any and all products that the vendor has to offer.
3	What DME products and services are included in this scope?	See answer to #2.
4	Can you describe the goals for this RFP?	To contract with any DME vendor who meets UK needs for this line.
5	Is Negative Pressure a part of the category scope?	See answer #2.
6	What areas of UK Healthcare is supported? Acute, Physician Clinics, ASC? Any additional?	All outpatient DME service touchpoints (this includes all UKHC clinics, outpatient surgery areas, and UKHC Hospital discharge patients). UKHC does not currently have Long Term Health Care Facility.
7	Is there an estimated number of locations identified for supporting products and services?	We currently have 1 UK DME store front with more coming in the future, and 8 retail pharmacy locations that can support dispensing DME products, along with other supply closets embedded inside various UKHC Clinics, and eventually the Emergency Departments.

8	Are automated solutions required to support product and service needs?	Not necessarily – we use automation when we can, but is not necessarily a requirement unless required by applicable regulatory body.
9	What requirements are necessary to meet automated solution requirements?	All automated solutions are required to undergo an IT Security Assessment, and integration teams may be required to scope the project depending on the size and complexity.
10	Can the RFP Terms and Conditions be obtained in Word Format?	No, please edit the PDF or submit changes requested
11	Upon review of University of Kentucky General Terms & Conditions, Philips Legal Counsel has identified some conflicts and would like to understand if the University of Kentucky General Terms & Conditions is negotiable to any extent and would like to confirm that the negotiated purchase agreement terms and conditions would be incorporated with the UK standard terms.	Yes, as long as UK can/will meet its legal and state requirements.
12	When and how will vendor be notified of RFP bid acceptance or denial?	Once proposal is reviewed and UK determines if we can be business partners.
13	What are the terms for this bid? Is there an opportunity for extension/renewal?	See RFP section 6.1.
14	Is there a termination clause for the RFP for both parties?	See RFP section 6.10
15	If RFP bid is accepted, what commitments are provided by University of Kentucky, if any?	TBD.