



UNIVERSITY OF KENTUCKY Purchasing Division

Written Questions and Answers

Student Loan Management & Billing Service

RFP UK-2373-24

Closing Date: **8/29/23**

Today's Date: 8/21/23

No.	Question	Answer
1	7.0 Financial Offer Summary - Are the fixed prices required to remain firm for the full duration of the contract, or will there be opportunities for general increases (based on increased costs) and increases due to USPS rate increases?	Pricing is to remain firm for the first term (one year) of the contract and the vendor may request price increases at the time of annual renewal.
2	Our client list is confidential, and as a result, we cannot release it. Are the references you've requested sufficient?	Yes.