



# UNIVERSITY OF KENTUCKY Purchasing Division

## REQUEST FOR PROPOSALS

UK-2358-23

Service Providers for Telecommunications Services

ADDENDUM # 1

6/15/23

**ATTENTION: This is not an order. Read all instructions, terms and conditions carefully.**

**IMPORTANT: RFP AND ADDENDUM MUST BE RECEIVED BY 07/14/2023 @ 3:00 P.M. LEXINGTON, KY TIME**

**Offeror must acknowledge receipt of this and any addendum as stated in the Request for Proposal.**

NEW DUE DATE – July 14, 2023.

Written questions and answers are attached.

**OFFICIAL APPROVAL**  
**UNIVERSITY OF KENTUCKY**

**SIGNATURE**

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# UNIVERSITY OF KENTUCKY

## Purchasing Division

### Written Questions and Answers

Service Providers for Telecommunications Services

RFP UK-2358-23

Closing Date: 07/14/2023 \*NEW DATE\*

Today's Date: 06/15/2023

No.	Question	Answer
1	Can you provide a list of site addresses and the service/s, bandwidth and any other details for the services provided to that site?	See 'UK WAN Sites.xls' for a list of some reference site where UK's network currently operates. However, our goal with this project is not to obtain service at a certain set of sites, but rather to obtain a "café pricing model" which has fixed prices (for both on-net and off-net locations) for as many services as possible. In the regard this will allow us to compare on and off net status for a given site between multiple vendors, select vendors based on up front pricing information, and evaluate carrier redundancy options without the need to involve carriers other than to determine whether a specific site was on or off net. There is no guarantee that any site listed in the excel file will move from its current service to any other service, and there is a strong likelihood that the list is not inclusive of all sites where UK will require services in the future.
2	To allow up ample time to provide a complete solution, would the University provide an extension to the due date to July 14 <sup>th</sup> ?	See addendum

3	Does UK HealthCare currently or plan in the future to make use of either the RHC/HCF or RHC Telecom programs for funding?		Yes.
4	Will the University allow bidders to provide service-related terms and conditions to supplement the terms of the agreement and better define the proposed solution?		<p>Section 4.5 asks for the capabilities and SLA's associated with the operational structure of the company (including technical operations); Section 4.8.3 asks for a detailed explanation of how SLA metric will be reported on; Section 7.0 asks for SLA's offered with each associated offered service; Sections 7.1 and 7.2 requests SLA's associated with quote delivery for services which can not be presented on a fixed price basis;</p> <p>We believe the assumption here is that providers will offer SLA's, terms and conditions or other information associated with each service that they provide for University of Kentucky review. This information is viewed as required to understand what levels of performance around business functionality and technical products. We do not believe providers should assume that you will accept (without review / edits) service related terms and conditions that they might present.</p>
5	What phone system/UC platform is currently in place at the university? Are you planning to replace or upgrade the phone system/UC platform?		There are no active plans to replace the University phone system and that is not within the scope of this RFP.
6	Are you simply seeking access to the PSTN for the existing phone system/UC platform?		We are interested in services that provide access to the PSTN. This includes SIP, PRI,

			B1 analog telephony, and other industry standard connectivity.
7	In regards to Section 4.6 C, our solution would include call control through a cloud-based IP PBX. The services you are looking for would be included in our per seat license cost. Is this something you would consider?		We are not seeking per seat licensing. We are seeking pricing for concurrent SIP trunking, DID pricing, off-premise exchanges, Local, Domestic and International LD, & Toll-Free telephony services, and other industry standard connectivity to PSTN services.
8	Cellular voice and data connectivity were not mentioned in section 4.6. Is the university interested in receiving pricing for such services?		It is not a preferred option in section 4.6 and no specific service is required for the RFP. If a provider wants to include pricing as part of 4.6.5 we'll be happy to review it, and might consider it as an option for projects in the future, but this RFP is not intended to replace existing Cellular voice and data connectivity contracts or solutions that may already be in place within the University.
9	Do you plan to submit a 461 to make use of RHC/HCF or RHC Telecom funding before awarding this RFP? Also, will you plan to use RHC/HCF or RHC Telecom program funding in association with this RFP? Do you know if your individual facilities will use and/or file to use these programs?		We work with a 3rd party that assists us in managing the submission of paperwork for applicable connections. There are existing and future sites that we expect to remain or become eligible for this type of funding, and the paperwork will continue to be submitted by our 3rd party partner.
10	Have funds been appropriated and made available for this Contract? If so, for how many years of performance? If not, when does the University anticipate funds being appropriated and made available? How will Offerors be so notified?		Specific funds are not currently identified or available. This will be on an as needed basis to use these services.