# Appendix A
# Lockbox Specifications

Lockbox 931113
UNIVERSITY OF KENTUCKY
RESEARCH FOUNDATION

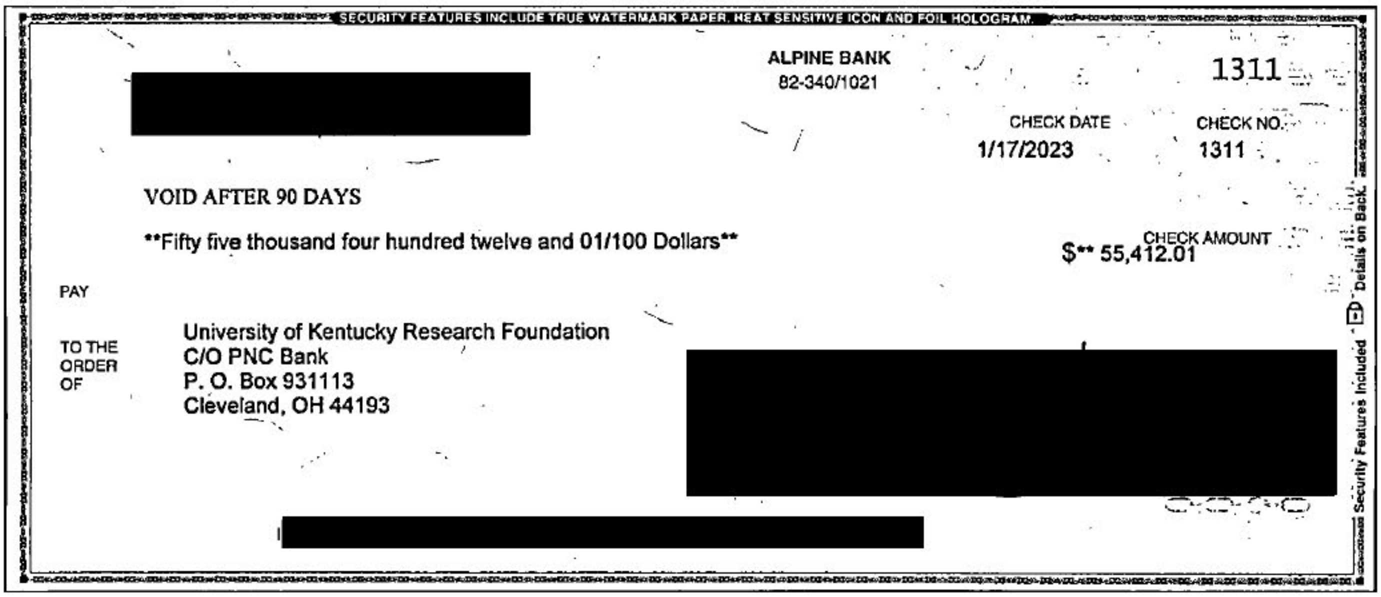
| Lockbox #931113 – UK Research Foundation | |
|---|---|
| **Purpose** | Receiving payments from grant sponsors. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $56,811,150.47 |
| **Annual Volume Received (Transactions Received)** | 1,625 |
| **Monthly Average Number of Document Images** | 289 |
| **Standard Remittance Documents** | ☒ Yes ☐ No |
| **OCR Remittance Documents Line** | ☐ Yes ☒ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document ☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 60 Days |
| **Image File Transmitted** | ☐ Yes ☒ No |
| **Payment Data Transmitted** | ☒ Yes ☐ No |
| **Physical Copies Returned** | ☐ Yes ☒ No |
| **CD Rom Provided** | ☐ Yes ☒ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote Deposit** | ☐ Yes ☒ No |
| **EDI/ACH Integration Line 46** | ☐ Yes ☒ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

# Transaction Information G-5739993 CLE-931113 2023/02/14

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 7 | Envelope | G-5739993 |
| Transaction | G-5739993 | Lockbox | CLE-931113 |
| Date | 2023/02/14 | Time | 13:30 |
| Batch | 1 | Batch Item | 7 |
| Check | 1 | Amount | $55,412.01 |
| ABA/RT | [redacted]3407 | Account Num | [redacted]7317 |
| Check Num | 001311 | | |

## Envelope and Check Image


SECURITY FEATURES INCLUDE TRUE WATERMARK PAPER, HEAT SENSITIVE ICON AND FOIL HOLOGRAM.

[redacted]

ALPINE BANK
82-340/1021

1311

CHECK DATE 1/17/2023

CHECK NO. 1311

VOID AFTER 90 DAYS

**Fifty five thousand four hundred twelve and 01/100 Dollars**

CHECK AMOUNT $** 55,412.01

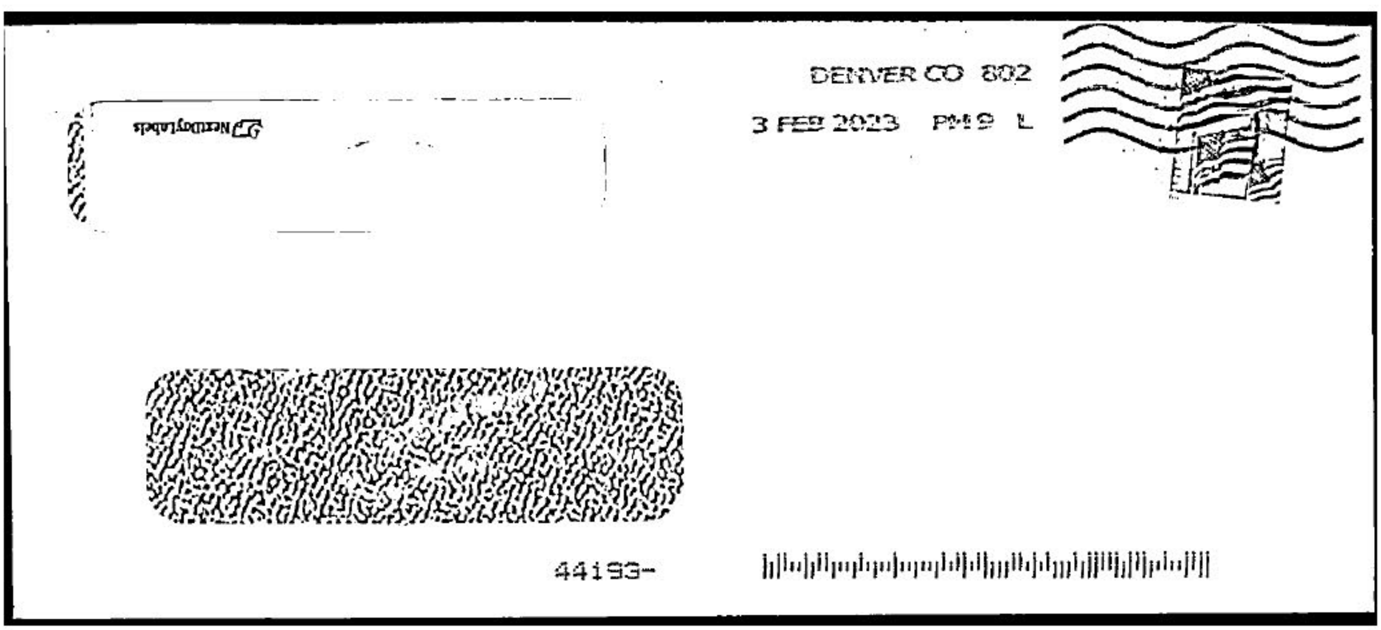
PAY TO THE ORDER OF

University of Kentucky Research Foundation
C/O PNC Bank
P. O. Box 931113
Cleveland, OH 44193

[redacted]

[redacted]

Security Features Included. Details on Back.



**PNC Lockboxes 2021-2022**

## Box 931113 - UK Research Foundation

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Standard Per  tem | 121 | 133 | 134 | 120 | 121 | 128 | 137 | 146 | 155 | 134 | 158 | 138 | **1,625** | **135** |
| OCR Box Maintenance | | | | | | | | | | | | | | |
| OCR Scannable per  tem | | | | | | | | | | | | | | |
| OCR Non-Scannable per item | | | | | | | | | | | | | | |
| Batch Preparation | 25 | 31 | 23 | 22 | 22 | 26 | 23 | 25 | 23 | 23 | 24 | 22 | **289** | **24** |
| Mail Preparation | | | | | | | | | | | | | | |
| Deposit Tickets | 22 | 26 | 22 | 21 | 20 | 25 | 20 | 18 | 21 | 21 | 22 | 20 | **258** | **22** |
| Deposit Items Clearing | 121 | 133 | 134 | 120 | 121 | 128 | 137 | 146 | 155 | 134 | 158 | 138 | **1,625** | **135** |
| Data Capture Keystrokes | 8,202 | 9,691 | 9,003 | 8,357 | 8,960 | 9,424 | 9,932 | 10,060 | 11,916 | 9,940 | 12,090 | 9,868 | **117,443** | **9,787** |
| MICR Capture Transmission | 121 | 133 | 134 | 120 | 121 | 128 | 137 | 146 | 155 | 134 | 158 | 138 | **1,625** | **135** |
| Data Transmission | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **252** | **21** |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | 3 | 5 | 1 | 1 | 2 | 1 | 5 | 7 | 2 | 2 | 2 | 2 | **33** | **3** |
| Incoming Express Mail Pkg | | | | | | | | | | | | | | |
| Cash Transactions | | | | | | | | | | | | | | |
| Courier Bill Consignee Daily | | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | | | | | | | | | | | | | | |
| OCR Document Misreads | | | | | | | | | | | | | | |
| Check Images | 121 | 133 | 134 | 120 | 121 | 128 | 137 | 146 | 155 | 134 | 158 | 138 | **1,625** | **135** |
| Document Images | 259 | 350 | 258 | 262 | 257 | 264 | 288 | 307 | 322 | 288 | 326 | 283 | **3,464** | **289** |
| CD-Roms Generated | | | | | | | | | | | | | | |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | | | | | | | | | | | | | | |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | 124 | 138 | 135 | 121 | 123 | 129 | 142 | 153 | 157 | 136 | 160 | 140 | **1,658** | **138** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | | |
| Image Transmission | | | | | | | | | | | | | | |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | | | | | | | | | | | | | | |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | | | | | | | | | | | | | | |
| Healthcare Corr Sorting | | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | | |
| AR Matching Maintenance | | | | | | | | | | | | | | |
| AR Matching Per  tem | | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | | |
| MIS Development | | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | | |
| ROS  tems | | | | | | | | | | | | | | |
| Exception Manager | | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | | |
| Sorting Per  tem (Manual) | | | | | | | | | | | | | | |
| Exception Manager Per  tem | | | | | | | | | | | | | | |

Lockbox 931121
UNIVERSITY OF KENTUCKY

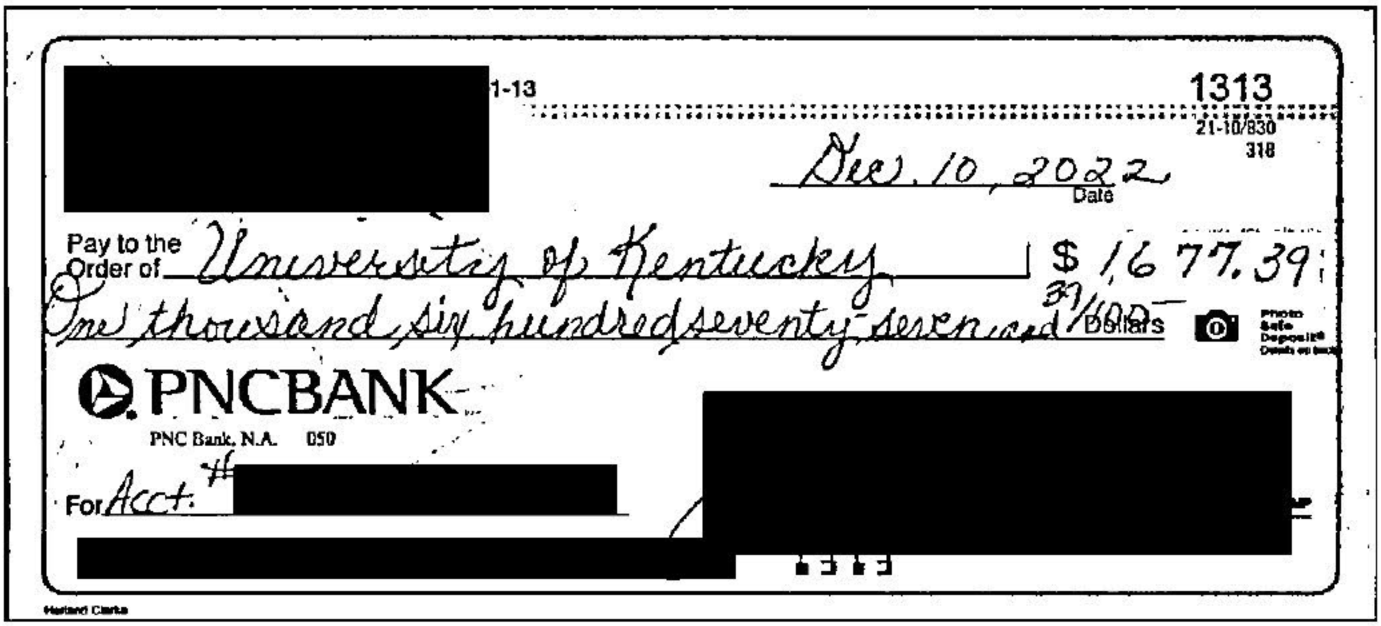
| Lockbox #931121 – University of Kentucky | |
|---|---|
| **Purpose** | Receiving payments for benefits in the University's Direct Bill system. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $267,577.60 |
| **Annual Volume Received (Transactions Received)** | 481 |
| **Monthly Average Number of Document Images** | 73 |
| **Standard Remittance Documents** | ☒ Yes ☐ No |
| **OCR Remittance Documents** | ☐ Yes ☒ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 3 Years |
| **Image File Transmitted** | ☐ Yes ☒ No |
| **Payment Data Transmitted** | ☒ Yes ☐ No |
| **Physical Copies** | ☐ Yes ☒ No |
| **CD Rom Provided** | ☐ Yes ☒ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote Deposit** | ☐ Yes ☒ No |
| **EDI/ACH Integration Line 46** | ☐ Yes ☒ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

# Transaction Information G-2402902 CLE-931121 2022/12/19

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 1 | Envelope | G-2402902 |
| Transaction | G-2402902 | Lockbox | CLE-931121 |
| Date | 2022/12/19 | Time | 13:30 |
| Batch | 1 | Batch Item | 1 |
| Check | 1 | Amount | $1,677.39 |
| ABA/RT | [redacted]0108 | Account Num | [redacted]5997 |
| Check Num | 1313 | | |

## Envelope and Check Image


[redacted] 1-13

1313

21-10/830
318

Dec. 10, 2022
Date

Pay to the Order of University of Kentucky $ 1677.39

One thousand, six hundred seventy-seven and 39/100 Dollars

Photo Safe Deposit Details on back

PNCBANK

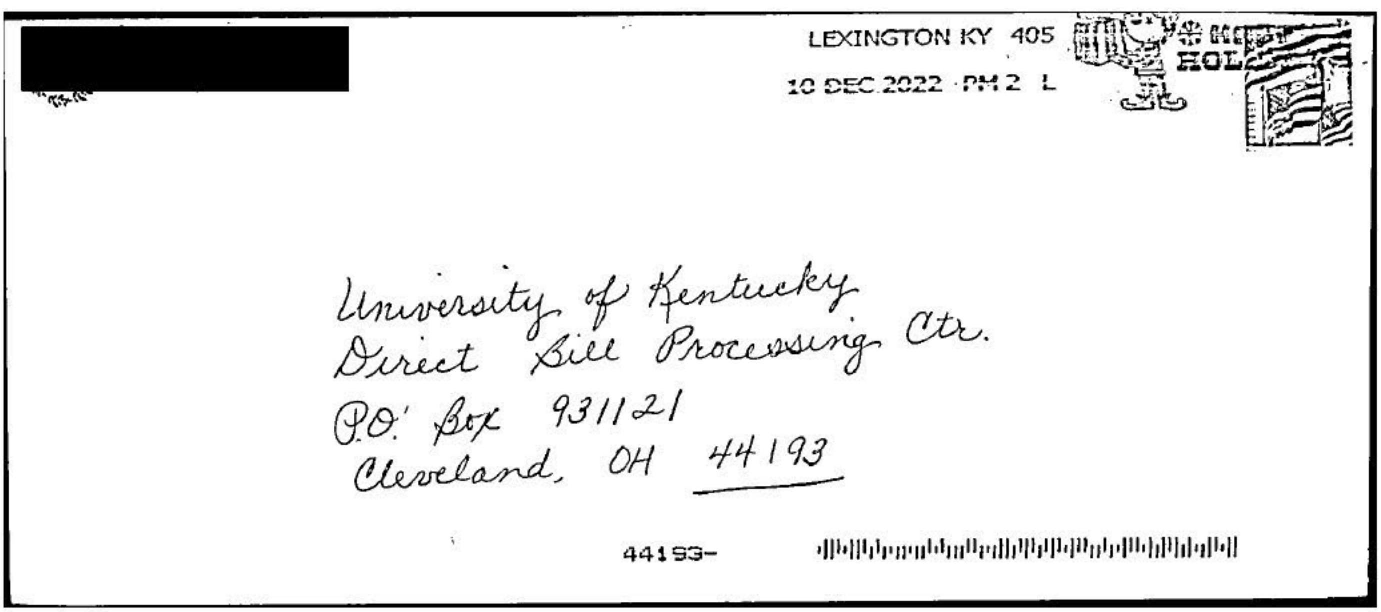
PNC Bank, N.A. 050

For Acct. # [redacted]

[redacted]

[redacted]

Harland Clarke


[redacted]

LEXINGTON KY 405
10 DEC 2022 PM 2 L

University of Kentucky
Direct Bill Processing Ctr.
P.O. Box 931121
Cleveland, OH 44193

44193-

UNIVERSITY OF KENTUCKY
PO BOX 931121
Cleveland, OH 44193

## Invoice Level Keyed Data

| Account Number | Net Invoice Amount |
|---|---|
| [redacted]9036 | $1677.39 |

employee benefits

please indicate change of address/phone number below:

( )

[redacted]

| | |
|---|---|
| Account Number | [redacted]036 |
| Payment Due Date | 12/26/2022 |
| Amount Due | $1,677.39 |
| Enter Amount Enclosed | 1677.39 |

Please write the account number on the check and make check or money order payable to University of Kentucky. Online credit card payments are an option as well. Do not send cash.

Please mail to:
UNIVERSITY OF KENTUCKY
DIRECT BILL PROCESSING CTR
PO BOX 931121
CLEVELAND OH 44193

**Want to stop receiving unnecessary mail and help the environment?**

☐ Check here to receive biannual statements (January and July) instead of monthly statements

Please return this portion with payment

**PNC Lockboxes 2021-2022**

## Box 931121 - Self Insurance Acct

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Standard Per tem | 49 | 51 | 37 | 39 | 46 | 40 | 36 | 33 | 37 | 35 | 39 | 39 | **481** | **40** |
| OCR Box Maintenance | | | | | | | | | | | | | | |
| OCR Scannable per tem | | | | | | | | | | | | | | |
| OCR Non-Scannable per item | | | | | | | | | | | | | | |
| Batch Preparation | 16 | 16 | 15 | 13 | 15 | 15 | 12 | 11 | 14 | 11 | 14 | 16 | **168** | **14** |
| Mail Preparation | | | | | | | | | | | | | | |
| Deposit Tickets | 15 | 16 | 15 | 13 | 15 | 15 | 11 | 11 | 14 | 11 | 14 | 16 | **166** | **14** |
| Deposit Items Clearing | 49 | 51 | 37 | 39 | 46 | 40 | 36 | 33 | 37 | 35 | 39 | 39 | **481** | **40** |
| Data Capture Keystrokes | 1,194 | 1,218 | 903 | 930 | 1,105 | 949 | 858 | 751 | 897 | 1,051 | 1,056 | 1,017 | **11,929** | **994** |
| MICR Capture Transmission | 49 | 51 | 37 | 39 | 46 | 40 | 36 | 33 | 37 | 35 | 39 | 39 | **481** | **40** |
| Data Transmission | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **252** | **21** |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | 1 | | | | | | 1 | | | | | | **2** | **1** |
| Incoming Express Mail Pkg | | | | | | | | | | | | | | |
| Cash Transactions | | | | | | | | | | | | | | |
| Courier Bill Consignee Daily | | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | 990 | | | | | | | 1,067 | | 1,138 | | | **3,195** | **1,065** |
| OCR Document Misreads | | | | | | | | | | | | | | |
| Check Images | 49 | 51 | 37 | 39 | 46 | 40 | 36 | 33 | 37 | 35 | 39 | 39 | **481** | **40** |
| Document Images | 88 | 91 | 67 | 70 | 76 | 73 | 70 | 61 | 69 | 63 | 72 | 74 | **874** | **73** |
| CD-Roms Generated | | | | | | | | | | | | | | |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | | | | | | | | | | | | | | |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | 1 | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | | | | | | | | | | | | | | |
| Client Print CD Rom (trans) | 50 | 51 | 37 | 39 | 46 | 40 | 37 | 33 | 37 | 35 | 39 | 39 | **483** | **40** |
| Image Transmission | | | | | | | | | | | | | | |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | | | | | | | | | | | | | | |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | | | | | | | | | | | | | | |
| Healthcare Corr Sorting | | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | | |
| AR Matching Maintenance | | | | | | | | | | | | | | |
| AR Matching Per tem | | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | | |
| MIS Development | | | | | | | | | | | | | | |
| LTA 3 Year | 137 | 142 | 104 | 109 | 122 | 113 | 106 | 94 | 106 | 98 | 111 | 113 | **1,355** | **113** |
| ROS tems | | | | | | | | | | | | | | |
| Exception Manager | | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | | |
| Sorting Per tem (Manual) | | | | | | | | | | | | | | |
| Exception Manager Per tem | | | | | | | | | | | | | | |

Lockbox 931208
KENTUCKY CLINIC PHARMACY

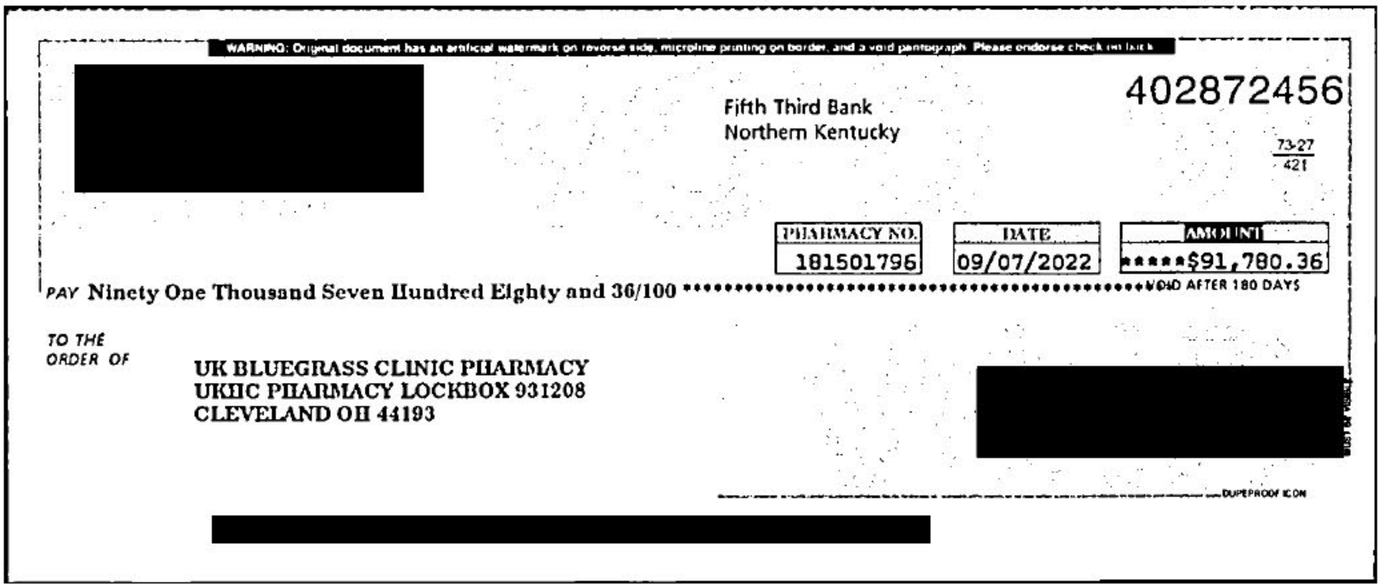
| Lockbox #931208 – Kentucky Clinic Pharmacy | |
|---|---|
| **Purpose** | Receiving payments from patients, insurance and other third-party payers for patient medical services, including prescription drugs. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $101,783,754.59 |
| **Annual Volume Received (Transactions Received)** | 11,583 |
| **Monthly Average Number of Document Images** | 2,709 |
| **Standard Remittance Documents Line 6** | ☒ Yes ☐ No |
| **OCR Remittance Documents Line 7 & 8** | ☐ Yes ☒ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒ Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 10 Years |
| **Image File Transmitted** | ☐ Yes ☒ No |
| **Payment Data Transmitted** | ☐ Yes ☒ No |
| **Physical Copies** | ☐ Yes ☒ No |
| **CD Rom Provided** | ☐ Yes ☒ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote** | ☒ Yes ☐ No |
| **EDI/ACH Integration** | ☐ Yes ☒ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

# Transaction Information G-8098144 CLE-931208 2022/09/15

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 12 | Envelope | G-8098144 |
| Transaction | G-8098144 | Lockbox | CLE-931208 |
| Date | 2022/09/15 | Time | 18:00 |
| Batch | 1000 | Batch Item | 7 |
| Check | 1 | Amount | $91,780.36 |
| ABA/RT | [redacted]0272 | Account Num | [redacted]8853 |
| Check Num | 402872456 | | |

## Envelope and Check Image



WARNING: Original document has an artificial watermark on reverse side, microline printing on border, and a void pantograph. Please endorse check on back

[redacted]

Fifth Third Bank
Northern Kentucky

402872456

73-27
421

| PHARMACY NO. | DATE | AMOUNT |
|---|---|---|
| 181501796 | 09/07/2022 | *****$91,780.36 |

PAY Ninety One Thousand Seven Hundred Eighty and 36/100 ************************************************ VOID AFTER 180 DAYS

TO THE ORDER OF

UK BLUEGRASS CLINIC PHARMACY
UKHC PHARMACY LOCKBOX 931208
CLEVELAND OH 44193

[redacted]

DUPEPROOF ICON

[redacted]

PRESORTED
FIRST-CLASS MAIL
US POSTAGE PAID
F.S. LLC

CONFIDENTIAL
TO BE OPENED BY ADDRESSEE ONLY

33 HA07NP1 44193

ENV69W2C

ENV 6107

SUSTAINABLE FORESTRY INITIATIVE
Certified Sourcing

[redacted]

# STATEMENT OF CLAIMS

2-E-300855-001-01-01
UK BLUEGRASS CLINIC PHARMACY
UKHC PHARMACY LOCKBOX 931208
CLEVELAND OH 44193

| | |
|---|---|
| Client Name: | [redacted] |
| NABP Number: | [redacted]262 |
| Account Number: | [redacted]1796 |
| Check Date: | 09/07/2022 |

## *Summary*

| Description | Number Processed | Number Paid | Amount Paid |
|---|---|---|---|
| Claims | 124 | 124 | $93,489.35 |
| Telepaid Line Charges | 1 | 132 | $26.40- |
| Performance Payment Fee | 1 | 10 | $1,682.59- |
| Total Check Amount | | | $91,780.36 |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

* Explanation of codes on reverse side

| CODE | EXPLANATION OF PHARMACY STATEMENT CODES |
|---|---|
| AJ | The amount shown has been added to this statement for a claim previously paid to your account. |
| CA | The amount shown represents an Audit adjustment to a previously paid claim. |
| CR | The amount shown has been deducted from this statement for a claim previously paid to your account. |
| CS | The amount shown represents a Manual Adjustment. |
| HH | The amount shown has been deducted from this statement for a claim charged to a member that exceeded the network price. |
| PP | This claim has been paid. |
| RC | The amount shown has been deducted from this statement for a claim reversal. |
| RT | A Claim Return Statement has been sent to you on this check cycle requesting correction or clarification of the information on the claim. Please resubmit the Claim Return Statement immediately with your corrections. |
| RJ | This claim is not payable. |

| CODE | EXPLANATION OF PHARMACY STATEMENT CODES |
|---|---|
| AR | The adjustment amount shown represents the amount received from the pharmacy refund check. |
| ARA | The adjustment amount shown represents the sum of possible funds available for recovery. |
| BB | The amount shown represents the previous negative forward balance amount. |
| EB | The amount shown represents the current negative forward balance amount. |
| MA | The patient's payment was in excess of the amount owed. You must refund the overpayment to the patient. |
| PR | The adjustment amount shown represents the amount to be returned to the pharmacy. |
| RA | The adjustment shown represents the amount recovered of a claim, either fully or partially. |

| CONTROL NO. | DESCRIPTION OF CONTROL NO. (BYTES 1&2) |
|---|---|
| 45 | The adjustment amount shown on this statement has been applied to a claim previously paid to your account. |
| 46 | The adjustment amount shown has been added to this statement for a claim previously paid to your account. |
| 50 | The amount shown has been deducted from this statement for a claim reversal submitted by the pharmacy. |
| 51 | The amount shown has been deducted from this statement for a claim reversal. |
| 55 | The adjustment amount shown has been deducted from this statement for a claim previously paid to your account. |
| 58 | The adjustment amount shown has been deducted from this statement for a claim charged to a member that exceeded the network price. |
| 59 | The claim was re-entered and paid on this statement. |
| 70-79 | The amount shown represents an Express Scripts Pharmacy Audit adjustment to a previously paid claim. |
| 80 | Telepaid claim paid. |
| 81-89 | The amount shown represents an adjustment to a previously paid claim. |

ICWB01 REV.7 9/20

**PNC Lockboxes 2021-2022**

**Box 931208 - Pharmacy**

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | 44,470 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** |
| Standard Per  tem | 842 | 1,326 | 951 | 871 | 1,168 | 827 | 1,113 | 857 | 504 | 1,252 | 1,084 | 788 | **11,583** |
| OCR Box Maintenance | | | | | | | | | | | | | |
| OCR Scannable per  tem | | | | | | | | | | | | | |
| OCR Non-Scannable per item | | | | | | | | | | | | | |
| Batch Preparation | 82 | 110 | 101 | 92 | 109 | 97 | 89 | 95 | 77 | 98 | 95 | 85 | **1,130** |
| Mail Preparation | | | | | | | | | | | | | |
| Deposit Tickets | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 22 | 20 | 20 | 21 | **249** |
| Deposit Items Clearing | 842 | 1,326 | 951 | 871 | 1,168 | 827 | 1,113 | 857 | 504 | 1,252 | 1,084 | 788 | **11,583** |
| Data Capture Keystrokes | 7,608 | 13,591 | 10,334 | 8,770 | 12,662 | 9,349 | 11,191 | 9,403 | 5,443 | 11,704 | 9,914 | 7,162 | **117,131** |
| MICR Capture Transmission | | | | | | | | | | | | | |
| Data Transmission | | | | | | | | | | | | | |
| Data Delivery Fax | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | |
| Corespondence Only | 149 | 357 | 315 | 246 | 424 | 314 | 350 | 320 | 130 | 242 | 166 | 162 | **3,175** |
| Incoming Express Mail Pkg | 1 | | | | | | | | | | | | **1** |
| Cash Transactions | 2 | 9 | 4 | 6 | 6 | 2 | 6 | 4 | 2 | 2 | 4 | 1 | **48** |
| Courier Bill Consignee Daily | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | 990 | 6,929 | | 997 | 1,008 | 2,043 | 5,022 | 3,212 | 1,072 | 3,431 | 3,437 | 2,290 | **30,431** |
| OCR Document Misreads | | | | | | | | | | | | | |
| Check Images | 842 | 1,326 | 951 | 871 | 1,168 | 827 | 1,113 | 857 | 504 | 1,252 | 1,084 | 788 | **11,583** |
| Document Images | 2,029 | 3,670 | 2,791 | 2,348 | 3,496 | 2,515 | 3,097 | 2,552 | 1,632 | 3,405 | 2,717 | 2,254 | **32,506** |
| CD-Roms Generated | | | | | | | | | | | | | |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** |
| Bulk Image Download | 2,871 | 4,996 | 3,742 | 3,219 | 4,664 | 3,342 | 4,210 | 3,409 | 2,136 | 4,657 | 3,801 | 3,042 | **44,089** |
| Web Page Generation | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | |
| Return of Corresondence | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** |
| Client Print Batch | 991 | 1,683 | 1,266 | 1,117 | 1,592 | 1,141 | 1,463 | 1,177 | 634 | 1,494 | 1,250 | 950 | **14,758** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | |
| Image Transmission | | | | | | | | | | | | | |
| Data Delivery Web | | | | | | | | | | | | | |
| LTA 10 Year | 2,871 | 4,996 | 3,742 | 3,219 | 4,664 | 3,342 | 4,210 | 3,409 | 2,136 | 4,657 | 3,801 | 3,042 | **44,089** |
| Change of Address Detect | | | | | | | | | | | | | |
| ED /ACH Maintenance | | | | | | | | | | | | | |
| Healthcare Corr Sorting | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | |
| AR Matching Maintenance | | | | | | | | | | | | | |
| AR Matching Per  tem | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | |
| MIS Development | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | |
| ROS  tems | 160 | 144 | 117 | 178 | 120 | 165 | 174 | 100 | 214 | 192 | 252 | 230 | **2,046** |
| Exception Manager | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | |
| Sorting Per  tem (Manual) | | | | | | | | | | | | | |
| Exception Manager Per  tem | | | | | | | | | | | | | |

Lockbox 933317
UKRF CLINICAL RESEARCH

| Lockbox #933317 – UKRF Clinical Research | |
|---|---|
| **Purpose** | Receiving payments from sponsors of clinical trials for research purposes. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $2,452,564.62 |
| **Annual Volume Received (Transactions Received)** | 153 |
| **Monthly Average Number of Document Images** | 33 |
| **Standard Remittance Documents** | ☒ Yes ☐ No |
| **OCR Remittance Documents** | ☐ Yes ☒ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 60 Days |
| **Image File Transmitted** | ☐ Yes ☒ No |
| **Payment Data Transmitted** | ☐ Yes ☒ No |
| **Physical Copies Returned** | ☐ Yes ☒ No |
| **CD Rom Provided** | ☐ Yes ☒ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote Deposit** | ☐ Yes ☒ No |
| **EDI/ACH Integration Line 46** | ☒ Yes ☐ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

# Transaction Information G-2941416 CLE-933317 2023/01/27

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 1 | Envelope | G-2941416 |
| Transaction | G-2941416 | Lockbox | CLE-933317 |
| Date | 2023/01/27 | Time | 13:30 |
| Batch | 1 | Batch Item | 1 |
| Check | 1 | Amount | $3,000.00 |
| ABA/RT | [redacted]3824 | Account Num | [redacted]1078 |
| Check Num | 7000020105 | | |

## Envelope and Check Image

THIS DOCUMENT CONTAINS MULTIPLE FRAUD DETERRENT SECURITY FEATURES • SEE REVERSE

[redacted]

DATE 01/20/2023    56-382/412    7000020105

PAY EXACTLY

NET AMOUNT

Three thousand and No /100 Dollars    $*********3,000.00

PAY TO THE ORDER OF    KENTUCKY UNIV OF RSCH FNDN
ATTN: PO Box 933317

[redacted]

Wells Fargo Bank

Void after 90 days

Security Features Included. Details on back

[redacted]

[redacted]

PRESORTED FIRST CLAS

ZIP 55432 $ 000.4
02 4W
0000387871 JAN 20

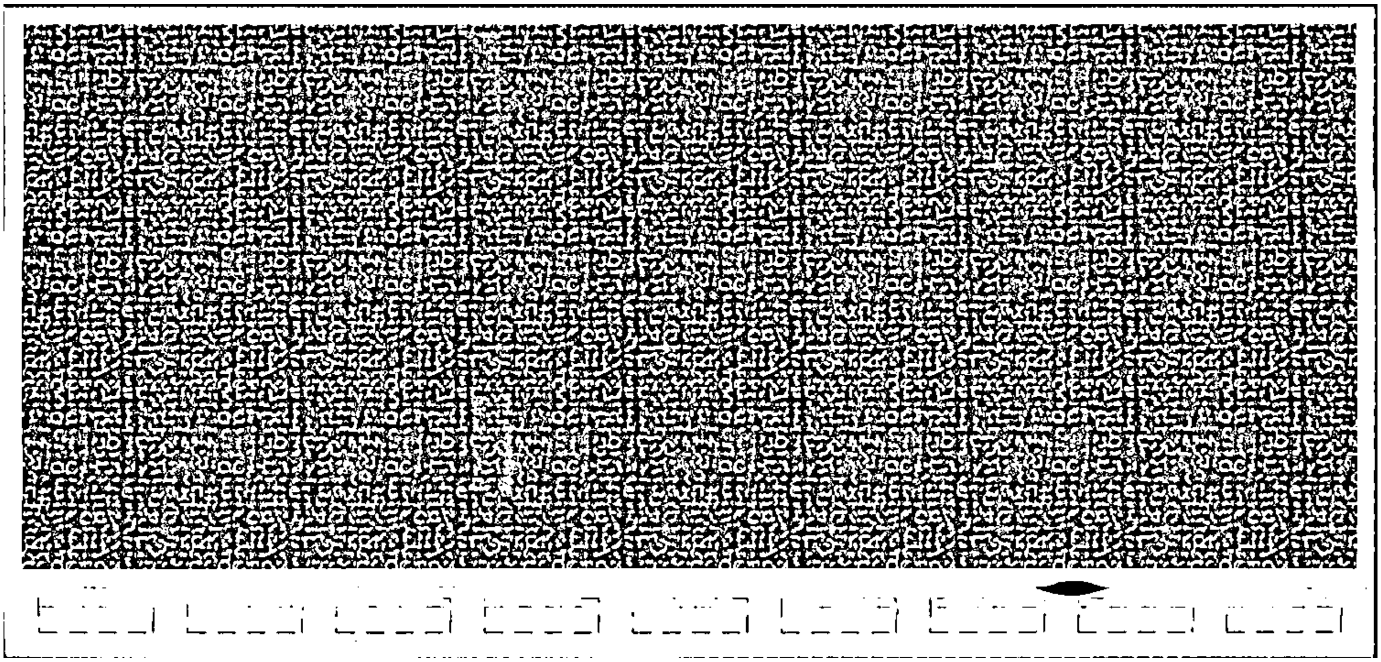
Kentucky Univ Of Rsch Fndn
ATTN: PO Box 933317
PO Box 933317
Cleveland OH 44193

15 AAD-AAB 44193

[redacted] 30008984 1 Kentucky Univ Of Rsch Fndn 7000020105 Z

| VOUCHER NUMBER | INVOICE NUMBER | PURCHASE ORDER | INVOICE DATE | AMOUNT | DISCOUNT | NET AMOUNT | DESCRIPTION |
|---|---|---|---|---|---|---|---|
| 1900606125 | UK-007 | | 11/30/2022 | 3,000.00 | 0.00 | 3,000.00 | [redacted] Annual Admin Fee, IRB Annual Rvw Prep_30Nov2022_UK-007 |
| Total | | | | 3,000.00 | 0.00 | 3,000.00 | |

REMOVE DOCUMENT ALONG THIS PERFORATION



**PNC Lockboxes 2021-2022**

## Box 933317 - UKRF Clinical Research

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Standard Per  tem | 16 | 6 | 19 | 15 | 13 | 13 | 19 | 5 | 17 | 12 | 9 | 9 | **153** | **13** |
| OCR Box Maintenance | | | | | | | | | | | | | | |
| OCR Scannable per  tem | | | | | | | | | | | | | | |
| OCR Non-Scannable per item | | | | | | | | | | | | | | |
| Batch Preparation | 9 | 5 | 8 | 9 | 10 | 9 | 12 | 4 | 9 | 8 | 7 | 6 | **96** | **8** |
| Mail Preparation | | | | | | | | | | | | | | |
| Deposit Tickets | 9 | 5 | 8 | 9 | 10 | 9 | 12 | 3 | 9 | 8 | 7 | 6 | **95** | **8** |
| Deposit Items Clearing | 16 | 6 | 19 | 15 | 13 | 13 | 19 | 5 | 17 | 12 | 9 | 9 | **153** | **13** |
| Data Capture Keystrokes | 1,029 | 326 | 1,239 | 1,110 | 834 | 749 | 1,379 | 322 | 1,138 | 875 | 810 | 674 | **10,485** | **874** |
| MICR Capture Transmission | | | | | | | | | | | | | | |
| Data Transmission | | | | | | | | | | | | | | |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | | | | | | | | 1 | | | | | **1** | **1** |
| Incoming Express Mail Pkg | | | | | | | | | | | | | | |
| Cash Transactions | | | | | | | | | | | | | | |
| Courier Bill Consignee Daily | | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | | | | | | | | | | | | | | |
| OCR Document Misreads | | | | | | | | | | | | | | |
| Check Images | 16 | 6 | 19 | 15 | 13 | 13 | 19 | 5 | 17 | 12 | 9 | 9 | **153** | **13** |
| Document Images | 43 | 18 | 44 | 35 | 31 | 29 | 51 | 14 | 47 | 33 | 25 | 21 | **391** | **33** |
| CD-Roms Generated | | | | | | | | | | | | | | |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | | | | | | | | | | | | | | |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | 16 | 6 | 19 | 15 | 13 | 13 | 19 | 6 | 17 | 12 | 9 | 9 | **154** | **13** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | | |
| Image Transmission | | | | | | | | | | | | | | |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | | | | | | | | | | | | | | |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Healthcare Corr Sorting | | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | | |
| AR Matching Maintenance | | | | | | | | | | | | | | |
| AR Matching Per  tem | | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | | |
| MIS Development | | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | | |
| ROS  tems | | | | | | | | | | | | | | |
| Exception Manager | | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | | |
| Sorting Per  tem (Manual) | | | | | | | | | | | | | | |
| Exception Manager Per  tem | | | | | | | | | | | | | | |

Lockbox 933398
UK HEALTHCARE HOSPITALS SBO

| Lockbox #933398 – UK Healthcare Hospitals SBO | |
|---|---|
| **Purpose** | Receiving payments from patients for patient medical services. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $7,730,130.03 |
| **Annual Volume Received (Transactions Received)** | 50,379 |
| **Monthly Average Number of Document Images** | 4,790 |
| **Standard Remittance Documents Line 6** | ☐ Yes ☒ No |
| **OCR Remittance Documents Line 7 & 8** | ☒ Yes ☐ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 60 Days |
| **Image File Transmitted** | ☒ Yes ☐ No |
| **Payment Data Transmitted** | ☒ Yes ☐ No |
| **Physical Copies Returned** | ☐ Yes ☒ No |
| **CD Rom Provided** | ☐ Yes ☒ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote Deposit** | ☒ Yes ☐ No |
| **EDI/ACH Integration** | ☐ Yes ☒ No |
| **Exception Management** | ☒ Yes ☐ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

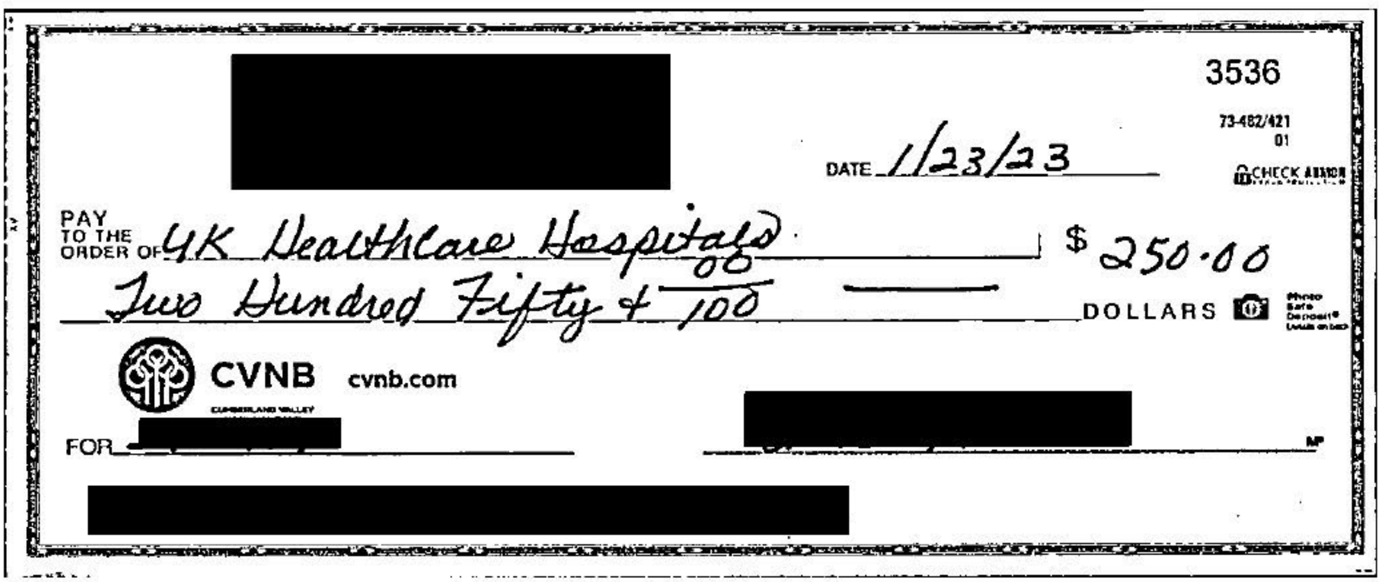
**Page** 1 Transactions for LB CLE-933398 DT 20230130 TID G-9757016

# Transaction Information G-9757016 CLE-933398 2023/01/30

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 16 | Envelope | G-9757016 |
| Transaction | G-9757016 | Lockbox | CLE-933398 |
| Date | 2023/01/30 | Time | 14:30 |
| Batch | 1000 | Batch Item | 16 |
| Check | 1 | Amount | $250.00 |
| ABA/RT | [redacted]4825 | Account Num | [redacted]3407 |
| Check Num | 003536 | | |

## Check Image



[redacted]

3536

73-482/421
01

DATE 1/23/23

PAY TO THE ORDER OF UK Healthcare Hospitals $ 250.00

Two Hundred Fifty + 00/100 DOLLARS

CVNB cvnb.com

FOR [redacted]

[redacted]

[redacted]

UK HealthCare
Customer Service Room A101
1000 South Limestone, Pavilion A
Lexington, KY 40536

**Guarantor Number: 2912919**
Statement Date: 01/08/2023
Amount Due: $3,000.00

☐ Please check here for address or insurance changes and complete the back of this form.

**Amount Enclosed:**
$ 250.00

Make check payable to:

037330

[redacted]

UK HealthCare Hospitals
PO BOX 933398
CLEVELAND, OH 44193

933398000291291902042300003000000

57016

Signed (Firma):______________________________

Date (Fecha):__________________

| | | | |
|---|---|---|---|
| PATIENT NAME/NOMBRE DEL PACIENTE | | NEW PHONE#/NUEVO # DE TELÉFONO<br>Cell/móvill Landline/fijo | |
| NEW ADDRESS/NUEVA DIRECCION | CITY/CIUDAD | STATE/ESTADO | ZIP CODE/CODIGO POSTAL |
| POLICY HOLDER/TITULAR DE LA POLIZA | POLICY ID#/POLIZA ID# | | GROUP#/GRUPO # |
| GROUP INSURANCE; NAME OF GROUP, EMPLOYER, UNION ASSOCIATION/SI TIENE GRUPO DE SEGURO, NOMBRE DEL GRUPO, EMPLEADOR, ASOCIACIÓN SINDICAL | | | INSURANCE PHONE#/# DE TELEFONO DEL SEGURO |
| INSURANCE COMPANY NAME/NOMBRE DE LA COMPANIA DE SEGURO | EFFECTIVE DATE/FECHA EFECTIVA | INSURANCE ADDRESS/DIRECCIÓN DEL SEGURO | |
| EMPLOYER/EMPLEADOR | EMPLOYER ADDRESS/DIRECCIÓN DEL EMPLEADOR | | |

57016

**PNC Lockboxes 2021-2022**

## Box 93339 - Hospitals SBO

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | | | | | | | | | | | | | | |
| Standard Per tem | | | | | | | | | | | | | | |
| OCR Box Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| OCR Scannable per tem | 431 | 2,411 | 3,407 | 3,421 | 4,126 | 3,825 | 3,959 | 3,717 | 4,934 | 4,118 | 4,836 | 5,184 | **44,369** | **3,697** |
| OCR Non-Scannable per item | 21 | 194 | 350 | 391 | 525 | 526 | 553 | 685 | 787 | 620 | 771 | 587 | **6,010** | **501** |
| Batch Preparation | 32 | 107 | 132 | 132 | 153 | 150 | 147 | 138 | 183 | 149 | 174 | 173 | **1,670** | **139** |
| Mail Preparation | | | | | | | | | | | | | | |
| Deposit Tickets | 12 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **243** | **20** |
| Deposit Items Clearing | 452 | 2,605 | 3,757 | 3,812 | 4,651 | 4,351 | 4,512 | 4,402 | 5,721 | 4,738 | 5,607 | 5,771 | **50,379** | **4,198** |
| Data Capture Keystrokes | 748 | 4,699 | 8,890 | 9,483 | 11,844 | 11,825 | 12,283 | 14,860 | 18,254 | 15,011 | 19,976 | 14,464 | **142,337** | **11,861** |
| MICR Capture Transmission | 452 | 2,605 | 3,757 | 3,812 | 4,651 | 4,351 | 4,512 | 4,402 | 5,721 | 4,738 | 5,607 | 5,771 | **50,379** | **4,198** |
| Data Transmission | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **252** | **21** |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | 15 | 69 | 114 | 150 | 200 | 167 | 128 | 165 | 170 | 144 | 151 | 154 | **1,627** | **136** |
| Incoming Express Mail Pkg | | | | | | | | | | | 1 | | **1** | **1** |
| Cash Transactions | | | 2 | | 2 | 2 | 3 | 2 | 2 | 3 | | | **16** | **2** |
| Courier Bill Consignee Daily | | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | | 987 | | 1,994 | 2,034 | | 2,106 | 3,212 | 1,079 | 3,402 | 1,138 | | **15,952** | **1,994** |
| OCR Document Misreads | 8 | 34 | 74 | 68 | 70 | 45 | 36 | 58 | 67 | 93 | 56 | 60 | **669** | **56** |
| Check Images | 452 | 2,605 | 3,757 | 3,812 | 4,651 | 4,351 | 4,512 | 4,402 | 5,721 | 4,738 | 5,607 | 5,771 | **50,379** | **4,198** |
| Document Images | 507 | 2,898 | 4,189 | 4,402 | 5,470 | 5,052 | 5,075 | 5,200 | 6,532 | 5,390 | 6,378 | 6,391 | **57,484** | **4,790** |
| CD-Roms Generated | | | | | | | | | | | | | | |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | 959 | 5,503 | 7,946 | 8,214 | 10,121 | 9,403 | 9,587 | 9,602 | 12,253 | 10,128 | 11,985 | 12,162 | **107,863** | **8,989** |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | 467 | 2,674 | 3,871 | 3,962 | 4,851 | 4,518 | 4,640 | 4,567 | 5,891 | 4,882 | 5,758 | 5,925 | **52,006** | **4,334** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | | |
| Image Transmission | 12 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **243** | **20** |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | | | | | | | | | | | | | | |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | | | | | | | | | | | | | | |
| Healthcare Corr Sorting | | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | | |
| AR Matching Maintenance | | | | | | | | | | | | | | |
| AR Matching Per tem | | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | | |
| MIS Development | 5 | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | | |
| ROS tems | | 10 | 33 | 35 | 61 | 35 | 42 | 43 | 37 | 53 | 49 | 47 | **445** | **40** |
| Exception Manager | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Excess Payee Validation | 452 | 2,605 | 3,757 | 3,812 | 4,651 | 4,351 | 4,512 | 4,402 | 5,721 | 4,738 | 5,607 | 5,771 | **50,379** | **4,198** |
| Sorting Per tem (Manual) | 452 | 2,605 | 3,757 | 3,812 | 4,651 | 4,351 | 4,512 | 4,402 | 5,721 | 4,738 | 5,607 | 5,771 | **50,379** | **4,198** |
| Exception Manager Per tem | | 8 | 16 | 18 | 41 | 19 | 24 | 41 | 46 | 38 | 34 | 44 | **329** | **30** |

Lockbox 951319
UK HOSPITAL

| Lockbox #951319 – UK Hospital | |
|---|---|
| **Purpose** | Receiving payments from patients, insurance and other third-party payers for patient medical services. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $4,586,228.65 |
| **Annual Volume Received (Transactions Received)** | 30,149 |
| **Monthly Average Number of Document Images** | 3,342 |
| **Standard Remittance Documents Line 6** | ☐ Yes ☒ No |
| **OCR Remittance Documents Line 7 & 8** | ☒ Yes ☐ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 60 Days |
| **Image File Transmitted** | ☒ Yes ☐ No |
| **Payment Data Transmitted?** | ☒ Yes ☐ No |
| **Physical Copies** | ☐ Yes ☒ No |
| **CD Rom Provided Line** | ☒ Yes ☐ No |
| **Credit Card Payments Processed** | ☒ Yes ☐ No |
| **Integrated Remote Deposit** | ☒ Yes ☐ No |
| **EDI/ACH Integration** | ☐ Yes ☒ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

# Transaction Information G-3249501 CLE-951319 2023/02/06

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 24 | Envelope | G-3249501 |
| Transaction | G-3249501 | Lockbox | CLE-951319 |
| Date | 2023/02/06 | Time | 13:30 |
| Batch | 400 | Batch Item | 1 |
| Check | 1 | Amount | $478.00 |
| ABA/RT | [redacted]0272 | Account Num | [redacted]4827 |
| Check Num | 214548898 | | |

## Envelope and Check Image

[redacted]

DATE: 01/27/2023
Void if older than 365 days
CLAIM #: [redacted]
73-27/421 Fifth Third Bank (513) 870-0012
CHECK #: 214548898

AMOUNT: **Four Hundred Seventy-Eight 00/100 Dollars**

PAY TO:
UNIVERSITY OF KENTUCKY HOSPITAL

$**478.00**

[redacted]

FOR: Heather Singleton DOS: 12/07/2022 Account (A020329031 and P1039830730)

[redacted]

[redacted]

PRESORTED FIRST CLASS

US POSTAGE
ZIP 45014 $ 000.50⁷
02 4W
0000363328 JAN 27 2023

**01-30-2023 CIN OH 452 $0.00

389 LTK-NAB 44193

[redacted]

# Transaction Level Keyed Data

CreditCardNumber : ExpirationDate :

CreditCardAmount : Remitter Name : THE CINCINNATI INSURANCE

# Invoice Level Keyed Data

| Amount Paid | Patient Name | Account Number | Facility Code |
|---|---|---|---|
| $478.00 | [redacted] | [redacted]9031 | |
| $0.00 | [redacted] | [redacted]0730 | |

6274791

[redacted]

UNIVERSITY OF KENTUCKY HOSPITAL
LOCK BOX 951319
CLEVELAND OH 44193

Check No 214548898

| Invoice No | Claim Number | Date of Loss | Claimant | Amount |
|---|---|---|---|---|
| COVERAGE: PERSONAL INJURY PROTECTI [redacted] | | | | 478.00 |
| BENTYPE: Loss | | | | |

Total: 478.00

**PNC Lockboxes 2021-2022**

## Box 951319 - Chandler Hospital

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | | | | | | | | | | | | | | |
| Standard Per tem | | | | | | | | | | | | | | |
| OCR Box Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| OCR Scannable per tem | 5,266 | 3,772 | 2,386 | 1,707 | 1,567 | 1,226 | 1,029 | 810 | 1,029 | 650 | 598 | 604 | **20,644** | **1,720** |
| OCR Non-Scannable per item | 1,013 | 1,042 | 1,007 | 1,091 | 773 | 947 | 963 | 742 | 831 | 405 | 372 | 319 | **9,505** | **792** |
| Batch Preparation | 271 | 224 | 172 | 165 | 133 | 139 | 128 | 104 | 124 | 103 | 90 | 95 | **1,748** | **146** |
| Mail Preparation | | | | | | | | | | | | | | |
| Deposit Tickets | 36 | 32 | 23 | 22 | 23 | 24 | 23 | 21 | 24 | 22 | 22 | 23 | **295** | **25** |
| Deposit Items Clearing | 6,279 | 4,814 | 3,393 | 2,798 | 2,340 | 2,173 | 1,992 | 1,552 | 1,860 | 1,055 | 970 | 923 | **30,149** | **2,512** |
| Data Capture Keystrokes | 109,690 | 86,362 | 67,107 | 70,158 | 53,495 | 59,034 | 50,040 | 43,287 | 46,027 | 23,608 | 21,999 | 19,020 | **649,827** | **54,152** |
| MICR Capture Transmission | 6,279 | 4,814 | 3,393 | 2,798 | 2,340 | 2,173 | 1,992 | 1,552 | 1,860 | 1,055 | 970 | 923 | **30,149** | **2,512** |
| Data Transmission | 42 | 44 | 42 | 40 | 40 | 46 | 40 | 38 | 46 | 42 | 42 | 42 | **504** | **42** |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | 194 | 187 | 138 | 96 | 101 | 108 | 52 | 56 | 60 | 33 | 37 | 45 | **1,107** | **92** |
| Incoming Express Mail Pkg | | | 1 | 3 | 1 | 4 | | 4 | | | | | **13** | **3** |
| Cash Transactions | 1 | 3 | 3 | 2 | 1 | 2 | | | | | | | **12** | **2** |
| Courier Bill Consignee Daily | | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | 1,985 | | | | | 1,008 | 1,056 | | 1,079 | 1,138 | | 1,138 | **7,404** | **1,234** |
| OCR Document Misreads | 111 | 93 | 50 | 62 | 20 | 16 | 7 | 2 | 5 | 11 | 8 | 10 | **395** | **33** |
| Check Images | 6,279 | 4,814 | 3,393 | 2,798 | 2,340 | 2,173 | 1,992 | 1,552 | 1,860 | 1,055 | 970 | 923 | **30,149** | **2,512** |
| Document Images | 7,798 | 6,118 | 4,509 | 4,016 | 3,115 | 3,139 | 2,929 | 2,249 | 2,490 | 1,379 | 1,229 | 1,136 | **40,107** | **3,342** |
| CD-Roms Generated | 4 | 4 | 3 | 3 | 2 | 2 | 2 | 2 | 1 | 2 | 1 | 1 | **27** | **2** |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | 14,077 | 10,932 | 7,902 | 6,814 | 5,455 | 5,312 | 4,921 | 3,801 | 4,350 | 2,434 | 2,199 | 2,059 | **70,256** | **5,855** |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | 6,473 | 5,001 | 3,531 | 2,894 | 2,441 | 2,281 | 2,044 | 1,608 | 1,920 | 1,088 | 1,007 | 968 | **31,256** | **2,605** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | | |
| Image Transmission | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 19 | **250** | **21** |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | | | | | | | | | | | | | | |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | | | | | | | | | | | | | | |
| Healthcare Corr Sorting | | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Credit Card Per Item | 940 | 567 | 261 | 240 | 188 | 141 | 116 | 84 | 108 | 58 | 40 | 46 | **2,789** | **232** |
| AR Matching Maintenance | | | | | | | | | | | | | | |
| AR Matching Per tem | | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | | |
| MIS Development | | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | | |
| ROS tems | 102 | 77 | 74 | 47 | 49 | 31 | 45 | 23 | 28 | 32 | 26 | 44 | **578** | **48** |
| Exception Manager | | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | | |
| Sorting Per tem (Manual) | | | | | | | | | | | | | | |
| Exception Manager Per tem | | | | | | | | | | | | | | |

Lockbox 951326
UK HOSPITAL 3RD PARTY

| Lockbox #951326 – UK Hospital 3RD Party | |
|---|---|
| **Purpose** | Receiving payments from insurance and other third-party payers for patient medical services. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $163,823,294.92 |
| **Annual Volume Received (Transactions Received)** | 21,413 |
| **Monthly Average Number of Document Images** | 24,356 |
| **Standard Remittance Documents** | ☒ Yes ☐ No |
| **OCR Remittance Documents** | ☐ Yes ☒ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 10 Years |
| **Image File Transmitted** | ☒ Yes ☐ No |
| **Payment Data Transmitted** | ☒ Yes ☐ No |
| **Physical Copies Returned** | ☐ Yes ☒ No |
| **CD Rom Provided** | ☐ Yes ☒ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote Deposit** | ☒ Yes ☐ No |
| **EDI/ACH Integration Line 46** | ☒ Yes ☐ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☒ Yes ☐ No |

# Transaction Information G-4645968 CLE-951326 2022/11/07

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 61 | Envelope | G-4645968 |
| Transaction | G-4645968 | Lockbox | CLE-951326 |
| Date | 2022/11/07 | Time | 09:30 |
| Batch | 401 | Batch Item | 11 |
| Check | 1 | Amount | $418,557.88 |
| ABA/RT | [redacted]1121 | Account Num | [redacted]0000 |
| Check Num | 1007107759 | | |

## Envelope and EDI Image

**Integrated Receivables**
**EDI/ACH**

Payment Number 1007107759
Payment Date 11/07/22

Remitter [redacted]

$418,557.88

Paid to **UK Hospital 3rd Party**

Memo *1366069295*

[redacted] CLE-951326 Z-4640 G-4645968

**Integrated Receivables**
**Payment & Remittance Advice**

Payment Date **11/07/22**

UK Hospital 3rd Party

**Integrated Receivables**

**Remittance Advice**



**$418,557.88**

| | |
|---|---|
| Remitter | [redacted] |
| Paid to | **UK Hospital 3rd Party** |
| Reference | **1007107759** |

**PNC Lockboxes 2021-2022**

## Box 951326 - Hospital 3rd Party

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Standard Per  tem | 1,585 | 1,658 | 1,544 | 1,481 | 2,454 | 2,122 | 1,825 | 1,287 | 2,019 | 1,818 | 1,818 | 1,802 | **21,413** | **1,784** |
| OCR Box Maintenance | | | | | | | | | | | | | | |
| OCR Scannable per  tem | | | | | | | | | | | | | | |
| OCR Non-Scannable per item | | | | | | | | | | | | | | |
| Batch Preparation | 289 | 291 | 297 | 293 | 330 | 340 | 298 | 278 | 361 | 309 | 309 | 338 | **3,733** | **311** |
| Mail Preparation | | | | | | | | | | | | | | |
| Deposit Tickets | 21 | 21 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **251** | **21** |
| Deposit Items Clearing | 1,585 | 1,658 | 1,544 | 1,481 | 2,454 | 2,122 | 1,825 | 1,287 | 2,019 | 1,818 | 1,818 | 1,802 | **21,413** | **1,784** |
| Data Capture Keystrokes | 45,662 | 46,841 | 42,723 | 42,057 | 61,276 | 58,852 | 52,611 | 45,766 | 68,077 | 59,409 | 59,409 | 66,969 | **649,652** | **54,138** |
| MICR Capture Transmission | 1,585 | 1,658 | 1,544 | 1,481 | 2,454 | 2,122 | 1,825 | 1,287 | 2,019 | 1,818 | 1,818 | 1,802 | **21,413** | **1,784** |
| Data Transmission | 42 | 44 | 42 | 40 | 40 | 46 | 40 | 38 | 46 | 42 | 42 | 42 | **504** | **42** |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | | | | | | | | | | | | | | |
| Check Photocopy | | | | | | | | | | | | | | |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | | | | | | | | | | | | | | |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | 3,004 | 3,133 | 2,766 | 2,626 | 3,380 | 3,295 | 2,919 | 2,785 | 3,625 | 3,186 | 3,186 | 3,518 | **37,423** | **3,119** |
| Incoming Express Mail Pkg | 2 | | | | 1 | 1 | | | | 1 | 1 | 1 | **7** | **1** |
| Cash Transactions | | | | | | | | | | | | | | |
| Courier Bill Consignee Daily | | | | | | | | | | | | | | |
| Courier Delivery Anaylsis | 3,962 | 990 | | | 3,052 | 5,089 | 4,974 | 7,496 | 2,159 | 3,402 | 3,402 | 3,457 | **37,983** | **3,798** |
| OCR Document Misreads | | | | | | | | | | | | | | |
| Check Images | 1,585 | 1,658 | 1,544 | 1,481 | 2,454 | 2,122 | 1,825 | 1,287 | 2,019 | 1,818 | 1,818 | 1,802 | **21,413** | **1,784** |
| Document Images | 21,687 | 21,177 | 21,377 | 20,387 | 27,759 | 27,325 | 22,248 | 21,892 | 29,714 | 25,837 | 25,837 | 27,037 | **292,277** | **24,356** |
| CD-Roms Generated | | | | | | | | | | | | | | |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | 23,272 | 22,835 | 22,921 | 21,868 | 30,213 | 29,447 | 24,073 | 23,179 | 31,733 | 27,655 | 27,655 | 28,839 | **313,690** | **26,141** |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | 6,795 | 7,134 | 6,912 | 6,657 | 8,296 | 8,002 | 6,776 | 6,287 | 8,548 | 7,546 | 7,546 | 8,036 | **88,535** | **7,378** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | | |
| Image Transmission | 21 | 22 | 23 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **254** | **21** |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | 23,272 | 22,835 | 22,921 | 21,868 | 30,213 | 29,447 | 24,073 | 23,179 | 31,733 | 27,655 | 27,655 | 28,839 | **313,690** | **26,141** |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Healthcare Corr Sorting | 3,004 | 3,133 | 2,766 | 2,626 | 3,380 | 3,295 | 2,919 | 2,785 | 3,625 | 3,186 | 3,186 | 3,518 | **37,423** | **3,119** |
| Elec Payment Per Item-CLE | 2,206 | 2,343 | 2,602 | 2,550 | 2,462 | 2,585 | 2,032 | 2,215 | 2,904 | 2,542 | 2,542 | 2,716 | **29,699** | **2,475** |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | | |
| AR Matching Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| AR Matching Per  tem | 1,585 | 1,658 | 1,544 | 1,481 | 2,454 | 2,122 | 1,825 | 1,287 | 2,019 | 1,818 | 1,818 | 1,802 | **21,413** | **1,784** |
| ROS License | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| MIS Development | | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | | |
| ROS  tems | 30 | 35 | 26 | 40 | 111 | 42 | 44 | 40 | 58 | 65 | 65 | 99 | **655** | **55** |
| Exception Manager | | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | | |
| Sorting Per  tem (Manual) | | | | | | | | | | | | | | |
| Exception Manager Per  tem | | | | | | | | | | | | | | |

Lockbox 951336
CENTRAL KENTUCKY
MANAGEMENT SERVICES INC

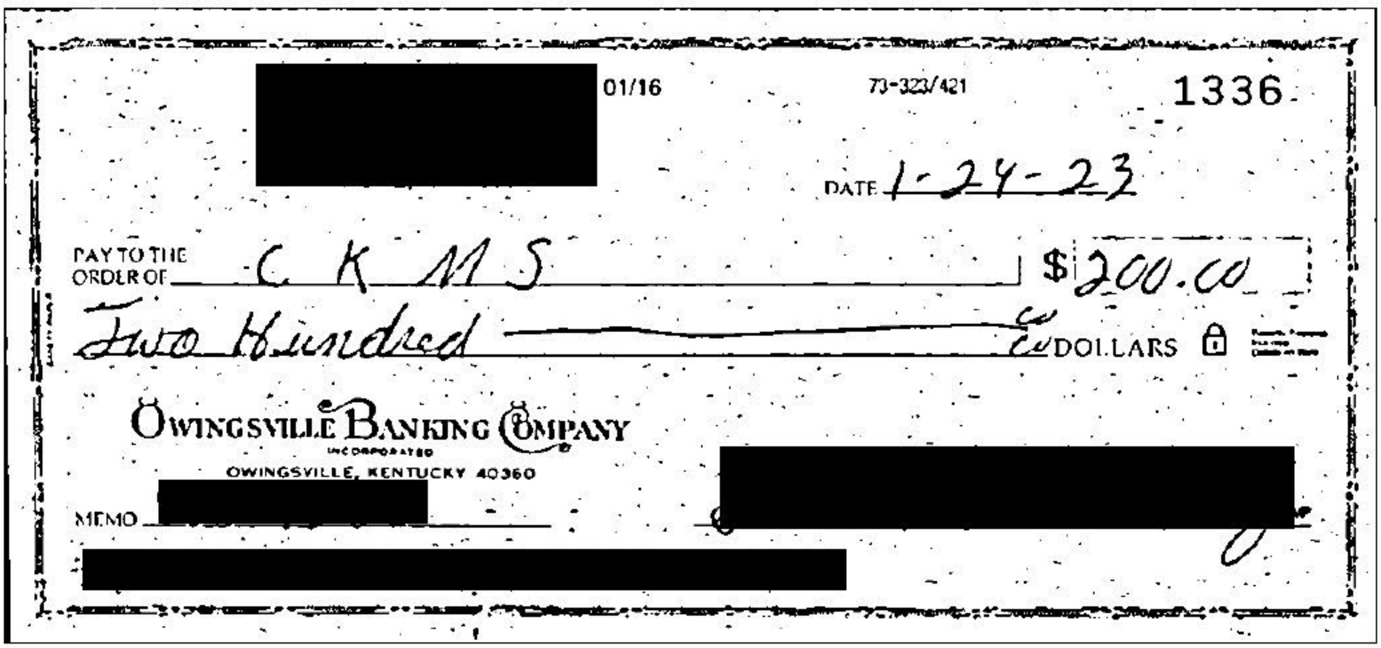
| Lockbox #951336 – Central Kentucky Management Services Inc. | |
|---|---|
| **Purpose** | Receiving payments from patients or their representatives (attorneys, bill payment services, etc.) for patient medical services accounts that have been sent to CKMS from other UKHC departments for bad debt collections. |
| **Lockbox Type** | ☒ Wholesale ☐ Retail ☐ Wholetail |
| **Annual Collections (Dollars Processed)** | $1,281,085.75 |
| **Annual Volume Received (Transactions Received)** | 9,496 |
| **Monthly Average Number of Document Images** | 1,822 |
| **Standard Remittance Documents** | ☒ Yes ☐ No |
| **OCR Remittance Documents** | ☐ Yes ☒ No |
| **Items Scanned** | ☒ Envelope ☒ Check ☒Remittance Document<br>☒ Correspondence |
| **Images Available Online** | ☒ Yes ☐ No |
| **Length of Time Images are Accessible** | 60 Days |
| **Image File Transmitted** | ☐ Yes ☒ No |
| **Payment Data Transmitted** | ☐ Yes ☒ No |
| **Physical Copies Returned** | ☒ Yes ☐ No |
| **CD Rom Provided** | ☒ Yes ☐ No |
| **Credit Card Payments Processed** | ☐ Yes ☒ No |
| **Integrated Remote Deposit** | ☐ Yes ☒ No |
| **EDI/ACH Integration** | ☐ Yes ☒ No |
| **Exception Management** | ☐ Yes ☒ No |
| **Virtual Healthcare Sorting** | ☐ Yes ☒ No |

# Transaction Information Y-3080738 CLE-951336 2023/01/31

## Transaction Level Details

| | | | |
|---|---|---|---|
| Env Num | 22 | Envelope | Y-3080738 |
| Transaction | Y-3080738 | Lockbox | CLE-951336 |
| Date | 2023/01/31 | Time | 05:30 |
| Batch | 1 | Batch Item | 22 |
| Check | 1 | Amount | $200.00 |
| ABA/RT | [redacted]3237 | Account Num | [redacted]2213 |
| Check Num | 1336 | | |

## Envelope and Check Image


[redacted] 01/16 73-323/421 1336

DATE 1-24-23

PAY TO THE ORDER OF C K M S $ 200.00

Two Hundred 00/00 DOLLARS

OWINGSVILLE BANKING COMPANY
INCORPORATED
OWINGSVILLE, KENTUCKY 40360

MEMO [redacted]

[redacted]

[redacted]

LEXINGTON KY 405
25 JAN 2023 PM 3 L

☐ Please check here if this is a new address

5-4
p3 z

FIRST CLASS MAIL

BRE-691-C-0

# Transaction Level Keyed Data

Remitter Name : [redacted] Comments : N

# Invoice Level Keyed Data

| Patient Name | Account Number |
|---|---|
| [redacted] | [redacted] |

2317 Alumni Park Plz Ste 400
Lexington KY 40517-4289
ADDRESS SERVICE REQUESTED

**CENTRAL KENTUCKY MANAGEMENT SERVICES, INC.**
(800) 446-0291

January 18, 2023

**REMIT TO:**

**CENTRAL KENTUCKY MANAGEMENT SVCS. INC**
Lockbox 951336
Cleveland OH 44193-0011

1 of 1 0002 001508

88 [redacted]

[redacted]

Circle One

| FILL OUT BELOW FOR CREDIT CARD PAYMENTS. | |
|---|---|
| CARD NUMBER PLUS 3 DIGIT SECURITY CODE (on back of card) | EXP. DATE / |
| CARDHOLDER NAME | AMOUNT $ |
| CARDHOLDER SIGNATURE | |

Cards

**Please note your account # 4654206 on your payment or correspondence.**

**PNC Lockboxes 2021-2022**

**Box 951336 - CKMS**

2021-2022

| Service Description | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Annual Total | Monthly Average |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Standard Box Maint | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Standard Per tem | 827 | 903 | 930 | 812 | 914 | 768 | 730 | 618 | 950 | 719 | 696 | 629 | **9,496** | **791** |
| OCR Box Maintenance | | | | | | | | | | | | | | |
| OCR Scannable per tem | | | | | | | | | | | | | | |
| OCR Non-Scannable per item | | | | | | | | | | | | | | |
| Batch Preparation | 88 | 106 | 113 | 98 | 108 | 103 | 99 | 94 | 119 | 98 | 90 | 94 | **1,210** | **101** |
| Mail Preparation | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **252** | **21** |
| Deposit Tickets | 58 | 59 | 59 | 54 | 55 | 57 | 54 | 51 | 63 | 56 | 51 | 57 | **674** | **56** |
| Deposit Items Clearing | 827 | 903 | 930 | 812 | 914 | 768 | 730 | 618 | 950 | 719 | 696 | 629 | **9,496** | **791** |
| Data Capture Keystrokes | 39,540 | 43,588 | 44,004 | 38,895 | 45,520 | 38,066 | 39,784 | 31,739 | 48,716 | 37,906 | 36,130 | 33,070 | **476,958** | **39,747** |
| MICR Capture Transmission | | | | | | | | | | | | | | |
| Data Transmission | | | | | | | | | | | | | | |
| Data Delivery Fax | | | | | | | | | | | | | | |
| Data Delivery Printed Rept | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **252** | **21** |
| Check Photocopy | 827 | 903 | 930 | 812 | 914 | 768 | 730 | 618 | 950 | 719 | 696 | 629 | **9,496** | **791** |
| Reassociation | | | | | | | | | | | | | | |
| Document Return | 1,570 | 2,116 | 2,266 | 1,918 | 2,127 | 1,770 | 1,670 | 1,447 | 2,278 | 1,707 | 1,599 | 1,392 | **21,860** | **1,822** |
| Foreign Items Processed | | | | | | | | | | | | | | |
| Corespondence Only | 138 | 208 | 224 | 162 | 188 | 148 | 107 | 111 | 187 | 122 | 101 | 81 | **1,777** | **148** |
| Incoming Express Mail Pkg | | | | | | | 1 | | | | 1 | | **2** | **1** |
| Cash Transactions | 2 | | 1 | | | | | | 1 | | | 2 | **6** | **2** |
| Courier Bill Consignee Daily | 21 | 22 | 21 | 20 | 20 | 23 | 20 | 19 | 23 | 21 | 21 | 21 | **252** | **21** |
| Courier Delivery Anaylsis | 27,558 | 12,209 | 25,964 | 18,954 | 30,057 | 29,343 | 2,477 | 23,841 | 4,312 | 29,369 | 26,079 | 35,791 | **265,954** | **22,163** |
| OCR Document Misreads | | | | | | | | | | | | | | |
| Check Images | 827 | 903 | 930 | 812 | 914 | 768 | 730 | 618 | 950 | 719 | 696 | 629 | **9,496** | **791** |
| Document Images | 1,570 | 2,116 | 2,266 | 1,918 | 2,127 | 1,770 | 1,670 | 1,447 | 2,278 | 1,707 | 1,599 | 1,392 | **21,860** | **1,822** |
| CD-Roms Generated | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| OCR Doc - Back Side Image | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Image Monthly Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Bulk Image Download | | | | | | | | | | | | | | |
| Web Page Generation | | | | | | | | | | | | | | |
| Multiple Mailings | | | | | | | | | | | | | | |
| Return of Corresondence | 1 | | | | | | | | | | | | | |
| Client Print Maintenance | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | **12** | **1** |
| Client Print Batch | 965 | 1,111 | 1,154 | 974 | 1,102 | 916 | 837 | 729 | 1,137 | 841 | 797 | 710 | **11,273** | **939** |
| Client Print CD Rom (trans) | | | | | | | | | | | | | | |
| Image Transmission | | | | | | | | | | | | | | |
| Data Delivery Web | | | | | | | | | | | | | | |
| LTA 10 Year | | | | | | | | | | | | | | |
| Change of Address Detect | | | | | | | | | | | | | | |
| ED /ACH Maintenance | | | | | | | | | | | | | | |
| Healthcare Corr Sorting | | | | | | | | | | | | | | |
| Elec Payment Per Item-CLE | | | | | | | | | | | | | | |
| Setup Up Fee | | | | | | | | | | | | | | |
| Closed Box Mail Handling | | | | | | | | | | | | | | |
| Credit Card Maintenance | | | | | | | | | | | | | | |
| Credit Card Per Item | | | | | | | | | | | | | | |
| AR Matching Maintenance | | | | | | | | | | | | | | |
| AR Matching Per tem | | | | | | | | | | | | | | |
| ROS License | | | | | | | | | | | | | | |
| MIS Development | | | | | | | | | | | | | | |
| LTA 3 Year | | | | | | | | | | | | | | |
| ROS tems | | | | | | | | | | | | | | |
| Exception Manager | | | | | | | | | | | | | | |
| Excess Payee Validation | | | | | | | | | | | | | | |
| Sorting Per tem (Manual) | | | | | | | | | | | | | | |
| Exception Manager Per tem | | | | | | | | | | | | | | |