



# UNIVERSITY OF KENTUCKY

## Purchasing Division

### Written Questions and Answers

Auto Claims Administrator and Motor Vehicle Record Checks

RFP UK-2332-23

Closing Date: 3/30/2023

Today's Date: 03/14/2023

No.	Question	Answer
1	Do you require TPA office to be located in Kentucky or in adjacent states?	No
2	Do you require adjuster to be located in Kentucky?	No, so long as they're licensed as an adjuster in Kentucky
3	Do you require adjuster to come into your office in person? If so, how many times per week?	We'd expect an in-person visit at least once annually. Otherwise, Zoom, phone calls, etc. should meet our needs.
4	Can we receive your current loss runs?	A summary is available in the RFP on page 20
5	Approximately how many claims do you receive per year on average?	A summary of this data is in the RFP on page 20
6	Who is your current TPA and why are you leaving?	Contact UK Open Records at <a href="mailto:ukopenrecords@uky.edu">ukopenrecords@uky.edu</a> to request the name of our current vendor.  We are rebidding because the contract term will be expiring.
7	What is your current payment plan for TPA (quarterly, annually, semi-annually, monthly, etc)?	For the GL/Auto TPA fees, we currently pay annually. MVR TPA fees are paid per record. Claims expenses are generally funded monthly.