



# UNIVERSITY OF KENTUCKY

## Purchasing Division

### Written Questions and Answers

Laundry Services Management

RFP UK-2316-23

Closing Date: 03/06/23

Today's Date: 2/24/23

No.	Question	Answer
1	Are the dryers gas or electric?	Electric
2	Are the dryer stacks/side by side?	There is only one dryer stack in respective laundry rooms. They are usually at the end of a row of washer/dryers stacks.
3	Are there combo stack washer/dryer?	Yes; for most laundry rooms, there are washer/dryer stacks with washers on the bottom and dryers on the top. There is often one dryer/dryer stack at the end of a row of machines.
4	Current vendor	Contact UKopenrecords@uky.edu
5	Who is responsible for the purchase and up keep of the campus card infrastructure?	UK Police Department
6	What percentage of the total collections is University of Kentucky receiving?	Contact UKopenrecords@uky.edu
7	Intent and Scope: will a portion of existing machines be accepted to provide the best financial offer to UK?	No; the machines belong to the current vendor.
8	Background information states that there are 20 washers and dryers in staff apartments. I show that we have 4 staff apartments currently with washers and dryers. (there are 16 LTS Townhomes with equipment) Can you please confirm?	20 total; 16 sets in LTS townhomes, 4 sets in HD apartments = 20 washers & 20 dryers.

9	Can you please provide the cost for parking permits?	<a href="#">Service &amp; Vendor Parking   Transportation Services (uky.edu)</a>
10	Exhibit A: Can you provide the model(s) for LTS Townhomes and Patterson Hall that vendor will be required to service?	Current machines are owned by laundry vendor in the LTS townhomes and the 4 HD apartments in Smith, Baldwin, Ingels, and Roselle halls.  The combo machines in Patterson Hall are owned by the University, LG Model #WM3477H
11	Does UK intend to replace the equipment in LTS Townhomes?	Yes
12	Is the University interested in purchasing the current equipment in the LTS Townhomes?	Possibly, will depend upon offer made. Machines are almost 4 years old. There are 10 WOs from installation in Aug 2019 until Feb 2023 in the 16 townhomes.
13	Are we allowed to install any vending machines for dispensing laundry supplies. From our walk thru, there didn't seem to be any sundry sales present, should be a big market for that in my opinion.	You may propose any extra option in section 5.0 other additional services.
14	Where does the maintenance responsibility fall beyond the laundry room? Does it include vents, ducts, blower motors etc... Who is responsible for electrical / water / plumbing issues at the respective facilities? How far does that stretch to the vendor / agency?	Vendor is responsible for the laundry equipment and venting to the wall. Vendor may include from wall to the outside in the proposal.  The University is responsible for utilities
15	With onsite Residential Advisors and facilities staff and students, how in-depth is the vendors responsibility for maintaining the overall appearance of the room itself, such as mopping / trash / collection of belonging? Lost and found? Assuming it is open 24 hours a day, 7 days a week so issues most definitely will arise at off times.	The University has staff who will clean the laundry rooms; sweep, mop, clean outsides of machines, and behind machines.  Vendor is responsible for inside cleaning of the machines, such as, rubber gaskets, soap dispensers, drums, lint screens, messes created by students due to leaving lipstick, ink pens, etc. in pockets.
16	Wifi / hotspots / boosters to be provided by vendor / agency?	Yes
17	Can you provide an updated washer dryer count to include what are combination units and make up of the combination?	See attached.