



UNIVERSITY OF KENTUCKY Purchasing Division

REQUEST FOR PROPOSALS

UK-2306-23

Contact Center as a Service Request for Proposal

ADDENDUM #1

12/19/2023

ATTENTION: This is not an order. Read all instructions, terms and conditions carefully.

IMPORTANT: RFP AND ADDENDUM MUST BE RECEIVED BY 01-20-23 @ 3:00 P.M. LEXINGTON, KY TIME

Offeror must acknowledge receipt of this and any addendum as stated in the Request for Proposal.

NEW Due Date 01-20-23

Financial Proposal is section 7.0, not 8.0.

OFFICIAL APPROVAL
UNIVERSITY OF KENTUCKY

Wendy Brown

Category Specialist / (859) 257-5405

University of Kentucky
Purchasing Division
322 Peterson Service Building
Lexington, KY 40506-0005