

E-Commerce Log-in

https://awgclientweb.amwelding.com/Ecommerce/login.aspx

To place an order:

- Log in to your account (if you don't have an AWG E-commerce log-in, please contact us)
- In the selections at the top hit shop My order lists
 - o I have created a list for you for the items you have ordered from us in the past. All of these will be in this order list.
 - o From your order list you can update the quantity of each gas and click add to cart
- If you need to order an item you have not gotten before you can search for it in the Search field in the top right.
 - If you have any questions on finding what you need to order please contact
 <u>CustomerService@awggases.com</u> or <u>Ashley.Bivins@awggases.com</u> for assistance on finding new items.
- Once you have added all the items to your cart you can proceed with placing your order by clicking on your shopping cart in the top right
- Please enter any extra notes you want on your order in the "Additional information" section when checking out
 - o Please specify room number you want the product delivered to
 - Any extra information for our driver is helpful (Contact name, phone number, delivery instructions, etc.)
 - o If you order a liquid cylinder please include the pressure needed in this field
- You have the option when checking out to bill this order to your account or add a credit card for the order.
- Once you hit Accept order you will receive a confirmation for your order.

Please let us know if you have any additional questions.

Ashley Bivins | Director – Customer Relations 859.629.0411
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AWG Customer Service 859.252.7667 or 800.967.6874 Customer.Service@awggases.com